Form 5500

Department of the Treasury
Internal Revenue Service

Department of Labor
Employee Benefits Security Administration

Pension Benefit Guaranty Corporation

Annual Return/Report of Employee Benefit Plan

This form is required to be filed for employee benefit plans under sections 104 and 4065 of the Employee Retirement Income Security Act of 1974 (ERISA) and sections 6057(b) and 6058(a) of the Internal Revenue Code (the Code).

▶ **Complete all entries in accordance with the instructions to the Form 5500.**

OMB Nos. 1210-0110
1210-0089

2018

This Form is Open to Public Inspection

Part I Annual Report Identification Information

For calendar plan year 2018 or fiscal plan year beginning 01/01/2018 and ending 12/31/2018

A This return/report is for:
- [ ] a multiemployer plan
- [ ] a multiple-employer plan (Filers checking this box must attach a list of participating employer information in accordance with the form instructions.)
- [X] a single-employer plan
- [ ] a DFE (specify) ____

B This return/report is:
- [ ] the first return/report
- [ ] the final return/report
- [ ] an amended return/report
- [ ] a short plan year return/report (less than 12 months)

C If the plan is a collectively-bargained plan, check here. . . . . ▶ [ ]

D Check box if filing under:
- [X] Form 5558
- [ ] automatic extension
- [ ] the DFVC program
- [ ] special extension (enter description)

Part II Basic Plan Information—enter all requested information

1a Name of plan
IPSOFT INCORPORATED 401(K) PLAN

1b Three-digit plan number (PN) ▶ 001

1c Effective date of plan 07/01/2004

2a Plan sponsor's name (employer, if for a single-employer plan)
Mailing address (include room, apt., suite no. and street, or P.O. Box)
City or town, state or province, country, and ZIP or foreign postal code (if foreign, see instructions)
IPSOFT INCORPORATED

17 STATE STREET
14TH FLOOR
NEW YORK, NY 10004

2b Employer Identification Number (EIN)
13-4040385

2c Plan Sponsor's telephone number
212-708-5652

2d Business code (see instructions)
541519

Caution: A penalty for the late or incomplete filing of this return/report will be assessed unless reasonable cause is established.

Under penalties of perjury and other penalties set forth in the instructions, I declare that I have examined this return/report, including accompanying schedules, statements and attachments, as well as the electronic version of this return/report, and to the best of my knowledge and belief, it is true, correct, and complete.

SIGN HERE	Filed with authorized/valid electronic signature.	10/14/2019	PATRYCJA KARASEWICZ
	Signature of plan administrator	Date	Enter name of individual signing as plan administrator
SIGN HERE			
	Signature of employer/plan sponsor	Date	Enter name of individual signing as employer or plan sponsor
SIGN HERE			
	Signature of DFE	Date	Enter name of individual signing as DFE

3a	Plan administrator's name and address [X] Same as Plan Sponsor	**3b**	Administrator's EIN
		3c	Administrator's telephone number
4	If the name and/or EIN of the plan sponsor or the plan name has changed since the last return/report filed for this plan, enter the plan sponsor's name, EIN, the plan name and the plan number from the last return/report: **a** Sponsor's name **c** Plan Name	**4b**	EIN
		4d	PN
5	Total number of participants at the beginning of the plan year	**5**	741
6	Number of participants as of the end of the plan year unless otherwise stated (welfare plans complete only lines **6a(1), 6a(2), 6b, 6c,** and **6d**).		
a(1)	Total number of active participants at the beginning of the plan year	**6a(1)**	576
a(2)	Total number of active participants at the end of the plan year	**6a(2)**	701
b	Retired or separated participants receiving benefits	**6b**	0
c	Other retired or separated participants entitled to future benefits	**6c**	299
d	Subtotal. Add lines **6a(2)**, **6b**, and **6c**	**6d**	1000
e	Deceased participants whose beneficiaries are receiving or are entitled to receive benefits.	**6e**	1
f	Total. Add lines **6d** and **6e**.	**6f**	1001
g	Number of participants with account balances as of the end of the plan year (only defined contribution plans complete this item)	**6g**	974
h	Number of participants who terminated employment during the plan year with accrued benefits that were less than 100% vested	**6h**	0
7	Enter the total number of employers obligated to contribute to the plan (only multiemployer plans complete this item)	**7**	

8a If the plan provides pension benefits, enter the applicable pension feature codes from the List of Plan Characteristics Codes in the instructions:

2E 2F 2G 2J 2K 2T 3D

b If the plan provides welfare benefits, enter the applicable welfare feature codes from the List of Plan Characteristics Codes in the instructions:

9a Plan funding arrangement (check all that apply)		**9b** Plan benefit arrangement (check all that apply)	
(1)	[ ] Insurance	**(1)**	[ ] Insurance
(2)	[ ] Code section 412(e)(3) insurance contracts	**(2)**	[ ] Code section 412(e)(3) insurance contracts
(3)	[X] Trust	**(3)**	[X] Trust
(4)	[ ] General assets of the sponsor	**(4)**	[ ] General assets of the sponsor

10 Check all applicable boxes in 10a and 10b to indicate which schedules are attached, and, where indicated, enter the number attached. (See instructions)

a Pension Schedules

- **(1)** [X] **R** (Retirement Plan Information)
- **(2)** [ ] **MB** (Multiemployer Defined Benefit Plan and Certain Money Purchase Plan Actuarial Information) - signed by the plan actuary
- **(3)** [ ] **SB** (Single-Employer Defined Benefit Plan Actuarial Information) - signed by the plan actuary

b General Schedules

- **(1)** [X] **H** (Financial Information)
- **(2)** [ ] **I** (Financial Information – Small Plan)
- **(3)** [ ] **A** (Insurance Information)
- **(4)** [X] **C** (Service Provider Information)
- **(5)** [X] **D** (DFE/Participating Plan Information)
- **(6)** [ ] **G** (Financial Transaction Schedules)

Part III Form M-1 Compliance Information (to be completed by welfare benefit plans)

11a If the plan provides welfare benefits, was the plan subject to the Form M-1 filing requirements during the plan year? (See instructions and 29 CFR 2520.101-2.) ..... ☐ Yes ☐ No

If "Yes" is checked, complete lines 11b and 11c.

11b Is the plan currently in compliance with the Form M-1 filing requirements? (See instructions and 29 CFR 2520.101-2.) ..... ☐ Yes ☐ No

11c Enter the Receipt Confirmation Code for the 2018 Form M-1 annual report. If the plan was not required to file the 2018 Form M-1 annual report, enter the Receipt Confirmation Code for the most recent Form M-1 that was required to be filed under the Form M-1 filing requirements. (Failure to enter a valid Receipt Confirmation Code will subject the Form 5500 filing to rejection as incomplete.)

Receipt Confirmation Code_____

SCHEDULE C (Form 5500)	Service Provider Information	OMB No. 1210-0110
Department of the Treasury Internal Revenue Service Department of Labor Employee Benefits Security Administration Pension Benefit Guaranty Corporation	This schedule is required to be filed under section 104 of the Employee Retirement Income Security Act of 1974 (ERISA). ▶ **File as an attachment to Form 5500.**	**2018** **This Form is Open to Public Inspection.**

For calendar plan year 2018 or fiscal plan year beginning 01/01/2018 and ending 12/31/2018

A Name of plan
IPSOFT INCORPORATED 401(K) PLAN

B Three-digit plan number (PN) ▶ 001

C Plan sponsor's name as shown on line 2a of Form 5500
IPSOFT INCORPORATED

D Employer Identification Number (EIN)
13-4040385

Part I Service Provider Information (see instructions)

You must complete this Part, in accordance with the instructions, to report the information required for **each person** who received, directly or indirectly, $5,000 or more in total compensation (i.e., money or anything else of monetary value) in connection with services rendered to the plan or the person's position with the plan during the plan year. If a person received **only** eligible indirect compensation for which the plan received the required disclosures, you are required to answer line 1 but are not required to include that person when completing the remainder of this Part.

1 Information on Persons Receiving Only Eligible Indirect Compensation

a Check "Yes" or "No" to indicate whether you are excluding a person from the remainder of this Part because they received only eligible indirect compensation for which the plan received the required disclosures (see instructions for definitions and conditions). . . . . [X] Yes [ ] No

b If you answered line 1a "Yes," enter the name and EIN or address of each person providing the required disclosures for the service providers who received only eligible indirect compensation. Complete as many entries as needed (see instructions).

(b) Enter name and EIN or address of person who provided you disclosures on eligible indirect compensation

THE VANGUARD GROUP, INC.

23-1945930

(b) Enter name and EIN or address of person who provided you disclosures on eligible indirect compensation

(b) Enter name and EIN or address of person who provided you disclosures on eligible indirect compensation

(b) Enter name and EIN or address of person who provided you disclosures on eligible indirect compensation

(b) Enter name and EIN or address of person who provided you disclosures on eligible indirect compensation

(b) Enter name and EIN or address of person who provided you disclosures on eligible indirect compensation

(b) Enter name and EIN or address of person who provided you disclosures on eligible indirect compensation

(b) Enter name and EIN or address of person who provided you disclosures on eligible indirect compensation

(b) Enter name and EIN or address of person who provided you disclosures on eligible indirect compensation

(b) Enter name and EIN or address of person who provided you disclosures on eligible indirect compensation

(b) Enter name and EIN or address of person who provided you disclosures on eligible indirect compensation

(b) Enter name and EIN or address of person who provided you disclosures on eligible indirect compensation

2. Information on Other Service Providers Receiving Direct or Indirect Compensation. Except for those persons for whom you answered "Yes" to line 1a above, complete as many entries as needed to list each person receiving, directly or indirectly, $5,000 or more in total compensation (i.e., money or anything else of value) in connection with services rendered to the plan or their position with the plan during the plan year. (See instructions).

(a) Enter name and EIN or address (see instructions)

THE VANGUARD GROUP, INC.

23-1945930

(b) Service Code(s)	(c) Relationship to employer, employee organization, or person known to be a party-in-interest	(d) Enter direct compensation paid by the plan. If none, enter -0-.	(e) Did service provider receive indirect compensation? (sources other than plan or plan sponsor)	(f) Did indirect compensation include eligible indirect compensation, for which the plan received the required disclosures?	(g) Enter total indirect compensation received by service provider excluding eligible indirect compensation for which you answered "Yes" to element (f). If none, enter -0-.	(h) Did the service provider give you a formula instead of an amount or estimated amount?
15 16 25 26 37 52	NONE	77866	Yes [X] No [ ]	Yes [X] No [ ]	0	Yes [X] No [ ]

(a) Enter name and EIN or address (see instructions)

(b) Service Code(s)	(c) Relationship to employer, employee organization, or person known to be a party-in-interest	(d) Enter direct compensation paid by the plan. If none, enter -0-.	(e) Did service provider receive indirect compensation? (sources other than plan or plan sponsor)	(f) Did indirect compensation include eligible indirect compensation, for which the plan received the required disclosures?	(g) Enter total indirect compensation received by service provider excluding eligible indirect compensation for which you answered "Yes" to element (f). If none, enter -0-.	(h) Did the service provider give you a formula instead of an amount or estimated amount?
			Yes [ ] No [ ]	Yes [ ] No [ ]		Yes [ ] No [ ]

(a) Enter name and EIN or address (see instructions)

(b) Service Code(s)	(c) Relationship to employer, employee organization, or person known to be a party-in-interest	(d) Enter direct compensation paid by the plan. If none, enter -0-.	(e) Did service provider receive indirect compensation? (sources other than plan or plan sponsor)	(f) Did indirect compensation include eligible indirect compensation, for which the plan received the required disclosures?	(g) Enter total indirect compensation received by service provider excluding eligible indirect compensation for which you answered "Yes" to element (f). If none, enter -0-.	(h) Did the service provider give you a formula instead of an amount or estimated amount?
			Yes [ ] No [ ]	Yes [ ] No [ ]		Yes [ ] No [ ]

2. Information on Other Service Providers Receiving Direct or Indirect Compensation. Except for those persons for whom you answered "Yes" to line 1a above, complete as many entries as needed to list each person receiving, directly or indirectly, $5,000 or more in total compensation (i.e., money or anything else of value) in connection with services rendered to the plan or their position with the plan during the plan year. (See instructions).

(a) Enter name and EIN or address (see instructions)

(b) Service Code(s)	**(c)** Relationship to employer, employee organization, or person known to be a party-in-interest	**(d)** Enter direct compensation paid by the plan. If none, enter -0-.	**(e)** Did service provider receive indirect compensation? (sources other than plan or plan sponsor)	**(f)** Did indirect compensation include eligible indirect compensation, for which the plan received the required disclosures?	**(g)** Enter total indirect compensation received by service provider excluding eligible indirect compensation for which you answered "Yes" to element (f). If none, enter -0-.	**(h)** Did the service provider give you a formula instead of an amount or estimated amount?
			Yes ☐ No ☐	Yes ☐ No ☐		Yes ☐ No ☐

(a) Enter name and EIN or address (see instructions)

(b) Service Code(s)	**(c)** Relationship to employer, employee organization, or person known to be a party-in-interest	**(d)** Enter direct compensation paid by the plan. If none, enter -0-.	**(e)** Did service provider receive indirect compensation? (sources other than plan or plan sponsor)	**(f)** Did indirect compensation include eligible indirect compensation, for which the plan received the required disclosures?	**(g)** Enter total indirect compensation received by service provider excluding eligible indirect compensation for which you answered "Yes" to element (f). If none, enter -0-.	**(h)** Did the service provider give you a formula instead of an amount or estimated amount?
			Yes ☐ No ☐	Yes ☐ No ☐		Yes ☐ No ☐

(a) Enter name and EIN or address (see instructions)

(b) Service Code(s)	**(c)** Relationship to employer, employee organization, or person known to be a party-in-interest	**(d)** Enter direct compensation paid by the plan. If none, enter -0-.	**(e)** Did service provider receive indirect compensation? (sources other than plan or plan sponsor)	**(f)** Did indirect compensation include eligible indirect compensation, for which the plan received the required disclosures?	**(g)** Enter total indirect compensation received by service provider excluding eligible indirect compensation for which you answered "Yes" to element (f). If none, enter -0-.	**(h)** Did the service provider give you a formula instead of an amount or estimated amount?
			Yes ☐ No ☐	Yes ☐ No ☐		Yes ☐ No ☐

Part I Service Provider Information (continued)

3. If you reported on line 2 receipt of indirect compensation, other than eligible indirect compensation, by a service provider, and the service provider is a fiduciary or provides contract administrator, consulting, custodial, investment advisory, investment management, broker, or recordkeeping services, answer the following questions for (a) each source from whom the service provider received $1,000 or more in indirect compensation and (b) each source for whom the service provider gave you a formula used to determine the indirect compensation instead of an amount or estimated amount of the indirect compensation. Complete as many entries as needed to report the required information for each source.

(a) Enter service provider name as it appears on line 2	**(b)** Service Codes (see instructions)	**(c)** Enter amount of indirect compensation
THE VANGUARD GROUP, INC.	99	0

(d) Enter name and EIN (address) of source of indirect compensation	**(e)** Describe the indirect compensation, including any formula used to determine the service provider's eligibility for or the amount of the indirect compensation.
FRANKLIN TEMPLETON DISTRIBUTORS,INC 94-2990534	15 BPS

(a) Enter service provider name as it appears on line 2	**(b)** Service Codes (see instructions)	**(c)** Enter amount of indirect compensation

(d) Enter name and EIN (address) of source of indirect compensation	**(e)** Describe the indirect compensation, including any formula used to determine the service provider's eligibility for or the amount of the indirect compensation.

(a) Enter service provider name as it appears on line 2	**(b)** Service Codes (see instructions)	**(c)** Enter amount of indirect compensation

(d) Enter name and EIN (address) of source of indirect compensation	**(e)** Describe the indirect compensation, including any formula used to determine the service provider's eligibility for or the amount of the indirect compensation.

Part II Service Providers Who Fail or Refuse to Provide Information

4 Provide, to the extent possible, the following information for each service provider who failed or refused to provide the information necessary to complete this Schedule.

(a) Enter name and EIN or address of service provider (see instructions)	**(b)** Nature of Service Code(s)	**(c)** Describe the information that the service provider failed or refused to provide

(a) Enter name and EIN or address of service provider (see instructions)	**(b)** Nature of Service Code(s)	**(c)** Describe the information that the service provider failed or refused to provide

(a) Enter name and EIN or address of service provider (see instructions)	**(b)** Nature of Service Code(s)	**(c)** Describe the information that the service provider failed or refused to provide

(a) Enter name and EIN or address of service provider (see instructions)	**(b)** Nature of Service Code(s)	**(c)** Describe the information that the service provider failed or refused to provide

(a) Enter name and EIN or address of service provider (see instructions)	**(b)** Nature of Service Code(s)	**(c)** Describe the information that the service provider failed or refused to provide

(a) Enter name and EIN or address of service provider (see instructions)	**(b)** Nature of Service Code(s)	**(c)** Describe the information that the service provider failed or refused to provide

Part III Termination Information on Accountants and Enrolled Actuaries (see instructions)

(complete as many entries as needed)

a Name:	**b** EIN:
c Position:	
d Address:	**e** Telephone:

Explanation:

a Name:	**b** EIN:
c Position:	
d Address:	**e** Telephone:

Explanation:

a Name:	**b** EIN:
c Position:	
d Address:	**e** Telephone:

Explanation:

a Name:	**b** EIN:
c Position:	
d Address:	**e** Telephone:

Explanation:

a Name:	**b** EIN:
c Position:	
d Address:	**e** Telephone:

Explanation:

SCHEDULE D (Form 5500)

Department of the Treasury
Internal Revenue Service

Department of Labor
Employee Benefits Security Administration

DFE/Participating Plan Information

This schedule is required to be filed under section 104 of the Employee Retirement Income Security Act of 1974 (ERISA).

▶ **File as an attachment to Form 5500.**

OMB No. 1210-0110

2018

This Form is Open to Public Inspection.

For calendar plan year 2018 or fiscal plan year beginning 01/01/2018 and ending 12/31/2018

A Name of plan
IPSOFT INCORPORATED 401(K) PLAN

B Three-digit plan number (PN) ▶ 001

C Plan or DFE sponsor's name as shown on line 2a of Form 5500
IPSOFT INCORPORATED

D Employer Identification Number (EIN)
13-4040385

Part I **Information on interests in MTIAs, CCTs, PSAs, and 103-12 IEs (to be completed by plans and DFEs)**
(Complete as many entries as needed to report all interests in DFEs)

a Name of MTIA, CCT, PSA, or 103-12 IE: RELIANCE STABLE VAL FD, 25157 CLS 0

b Name of sponsor of entity listed in (a): RELIANCE TRUST COMPANY

c EIN-PN	**d** Entity code	**e** Dollar value of interest in MTIA, CCT, PSA, or 103-12 IE at end of year (see instructions)
46-6625485-002	C	909627

a Name of MTIA, CCT, PSA, or 103-12 IE:

b Name of sponsor of entity listed in (a):

c EIN-PN	**d** Entity code	**e** Dollar value of interest in MTIA, CCT, PSA, or 103-12 IE at end of year (see instructions)

a Name of MTIA, CCT, PSA, or 103-12 IE:

b Name of sponsor of entity listed in (a):

c EIN-PN	**d** Entity code	**e** Dollar value of interest in MTIA, CCT, PSA, or 103-12 IE at end of year (see instructions)

a Name of MTIA, CCT, PSA, or 103-12 IE:

b Name of sponsor of entity listed in (a):

c EIN-PN	**d** Entity code	**e** Dollar value of interest in MTIA, CCT, PSA, or 103-12 IE at end of year (see instructions)

a Name of MTIA, CCT, PSA, or 103-12 IE:

b Name of sponsor of entity listed in (a):

c EIN-PN	**d** Entity code	**e** Dollar value of interest in MTIA, CCT, PSA, or 103-12 IE at end of year (see instructions)

a Name of MTIA, CCT, PSA, or 103-12 IE:

b Name of sponsor of entity listed in (a):

c EIN-PN	**d** Entity code	**e** Dollar value of interest in MTIA, CCT, PSA, or 103-12 IE at end of year (see instructions)

a Name of MTIA, CCT, PSA, or 103-12 IE:

b Name of sponsor of entity listed in (a):

c EIN-PN	**d** Entity code	**e** Dollar value of interest in MTIA, CCT, PSA, or 103-12 IE at end of year (see instructions)

a Name of MTIA, CCT, PSA, or 103-12 IE:

b Name of sponsor of entity listed in (a):

c EIN-PN	**d** Entity code	**e** Dollar value of interest in MTIA, CCT, PSA, or 103-12 IE at end of year (see instructions)

a Name of MTIA, CCT, PSA, or 103-12 IE:

b Name of sponsor of entity listed in (a):

c EIN-PN	**d** Entity code	**e** Dollar value of interest in MTIA, CCT, PSA, or 103-12 IE at end of year (see instructions)

a Name of MTIA, CCT, PSA, or 103-12 IE:

b Name of sponsor of entity listed in (a):

c EIN-PN	**d** Entity code	**e** Dollar value of interest in MTIA, CCT, PSA, or 103-12 IE at end of year (see instructions)

a Name of MTIA, CCT, PSA, or 103-12 IE:

b Name of sponsor of entity listed in (a):

c EIN-PN	**d** Entity code	**e** Dollar value of interest in MTIA, CCT, PSA, or 103-12 IE at end of year (see instructions)

a Name of MTIA, CCT, PSA, or 103-12 IE:

b Name of sponsor of entity listed in (a):

c EIN-PN	**d** Entity code	**e** Dollar value of interest in MTIA, CCT, PSA, or 103-12 IE at end of year (see instructions)

a Name of MTIA, CCT, PSA, or 103-12 IE:

b Name of sponsor of entity listed in (a):

c EIN-PN	**d** Entity code	**e** Dollar value of interest in MTIA, CCT, PSA, or 103-12 IE at end of year (see instructions)

a Name of MTIA, CCT, PSA, or 103-12 IE:

b Name of sponsor of entity listed in (a):

c EIN-PN	**d** Entity code	**e** Dollar value of interest in MTIA, CCT, PSA, or 103-12 IE at end of year (see instructions)

a Name of MTIA, CCT, PSA, or 103-12 IE:

b Name of sponsor of entity listed in (a):

c EIN-PN	**d** Entity code	**e** Dollar value of interest in MTIA, CCT, PSA, or 103-12 IE at end of year (see instructions)

a Name of MTIA, CCT, PSA, or 103-12 IE:

b Name of sponsor of entity listed in (a):

c EIN-PN	**d** Entity code	**e** Dollar value of interest in MTIA, CCT, PSA, or 103-12 IE at end of year (see instructions)

a Name of MTIA, CCT, PSA, or 103-12 IE:

b Name of sponsor of entity listed in (a):

c EIN-PN	**d** Entity code	**e** Dollar value of interest in MTIA, CCT, PSA, or 103-12 IE at end of year (see instructions)

Part II Information on Participating Plans (to be completed by DFEs)

(Complete as many entries as needed to report all participating plans)

a Plan name	
b Name of plan sponsor	**c** EIN-PN

a Plan name	
b Name of plan sponsor	**c** EIN-PN

a Plan name	
b Name of plan sponsor	**c** EIN-PN

a Plan name	
b Name of plan sponsor	**c** EIN-PN

a Plan name	
b Name of plan sponsor	**c** EIN-PN

a Plan name	
b Name of plan sponsor	**c** EIN-PN

a Plan name	
b Name of plan sponsor	**c** EIN-PN

a Plan name	
b Name of plan sponsor	**c** EIN-PN

a Plan name	
b Name of plan sponsor	**c** EIN-PN

a Plan name	
b Name of plan sponsor	**c** EIN-PN

a Plan name	
b Name of plan sponsor	**c** EIN-PN

a Plan name	
b Name of plan sponsor	**c** EIN-PN

SCHEDULE H (Form 5500)

Department of the Treasury
Internal Revenue Service

Department of Labor
Employee Benefits Security Administration

Pension Benefit Guaranty Corporation

Financial Information

This schedule is required to be filed under section 104 of the Employee Retirement Income Security Act of 1974 (ERISA), and section 6058(a) of the Internal Revenue Code (the Code).

▶ **File as an attachment to Form 5500.**

OMB No. 1210-0110

2018

This Form is Open to Public Inspection

For calendar plan year 2018 or fiscal plan year beginning 01/01/2018 and ending 12/31/2018

A Name of plan
IPSOFT INCORPORATED 401(K) PLAN

B Three-digit plan number (PN) ▶ 001

C Plan sponsor's name as shown on line 2a of Form 5500
IPSOFT INCORPORATED

D Employer Identification Number (EIN)
13-4040385

Part I Asset and Liability Statement

1 Current value of plan assets and liabilities at the beginning and end of the plan year. Combine the value of plan assets held in more than one trust. Report the value of the plan's interest in a commingled fund containing the assets of more than one plan on a line-by-line basis unless the value is reportable on lines 1c(9) through 1c(14). Do not enter the value of that portion of an insurance contract which guarantees, during this plan year, to pay a specific dollar benefit at a future date. **Round off amounts to the nearest dollar.** MTIAs, CCTs, PSAs, and 103-12 IEs do not complete lines 1b(1), 1b(2), 1c(8), 1g, 1h, and 1i. CCTs, PSAs, and 103-12 IEs also do not complete lines 1d and 1e. See instructions.

Assets		(a) Beginning of Year	(b) End of Year
a Total noninterest-bearing cash	1a		
b Receivables (less allowance for doubtful accounts):			
(1) Employer contributions	1b(1)	401413	85289
(2) Participant contributions	1b(2)	345722	
(3) Other	1b(3)		
c General investments:			
(1) Interest-bearing cash (include money market accounts & certificates of deposit)	1c(1)	0	
(2) U.S. Government securities	1c(2)		
(3) Corporate debt instruments (other than employer securities):			
(A) Preferred	1c(3)(A)		
(B) All other	1c(3)(B)		
(4) Corporate stocks (other than employer securities):			
(A) Preferred	1c(4)(A)		
(B) Common	1c(4)(B)		
(5) Partnership/joint venture interests	1c(5)		
(6) Real estate (other than employer real property)	1c(6)		
(7) Loans (other than to participants)	1c(7)		
(8) Participant loans	1c(8)	818545	890848
(9) Value of interest in common/collective trusts	1c(9)	649324	909627
(10) Value of interest in pooled separate accounts	1c(10)		
(11) Value of interest in master trust investment accounts	1c(11)		
(12) Value of interest in 103-12 investment entities	1c(12)		
(13) Value of interest in registered investment companies (e.g., mutual funds)	1c(13)	40370964	45121718
(14) Value of funds held in insurance company general account (unallocated contracts)	1c(14)		
(15) Other	1c(15)		

			(a) Beginning of Year	(b) End of Year
1d	Employer-related investments:			
	(1) Employer securities	1d(1)		
	(2) Employer real property	1d(2)		
e	Buildings and other property used in plan operation	1e		
f	Total assets (add all amounts in lines 1a through 1e)	1f	42585968	47007482
	Liabilities			
g	Benefit claims payable	1g		
h	Operating payables	1h		
i	Acquisition indebtedness	1i		
j	Other liabilities	1j		
k	Total liabilities (add all amounts in lines 1g through1j)	1k	0	0
	Net Assets			
l	Net assets (subtract line 1k from line 1f)	1l	42585968	47007482

Part II Income and Expense Statement

2 Plan income, expenses, and changes in net assets for the year. Include all income and expenses of the plan, including any trust(s) or separately maintained fund(s) and any payments/receipts to/from insurance carriers. Round off amounts to the nearest dollar. MTIAs, CCTs, PSAs, and 103-12 IEs do not complete lines 2a, 2b(1)(E), 2e, 2f, and 2g.

	Income		(a) Amount	(b) Total
a	**Contributions:**			
	(1) Received or receivable in cash from: **(A)** Employers	2a(1)(A)	4317517	
	(B) Participants	2a(1)(B)	5617019	
	(C) Others (including rollovers)	2a(1)(C)	1893475	
	(2) Noncash contributions	2a(2)		
	(3) Total contributions. Add lines **2a(1)(A), (B), (C),** and line **2a(2)**	2a(3)		11828011
b	**Earnings on investments:**			
	(1) Interest:			
	(A) Interest-bearing cash (including money market accounts and certificates of deposit)	2b(1)(A)		
	(B) U.S. Government securities	2b(1)(B)		
	(C) Corporate debt instruments	2b(1)(C)		
	(D) Loans (other than to participants)	2b(1)(D)		
	(E) Participant loans	2b(1)(E)	44158	
	(F) Other	2b(1)(F)		
	(G) Total interest. Add lines **2b(1)(A)** through **(F)**	2b(1)(G)		44158
	(2) Dividends: **(A)** Preferred stock	2b(2)(A)		
	(B) Common stock	2b(2)(B)		
	(C) Registered investment company shares (e.g. mutual funds)	2b(2)(C)	1129368	
	(D) Total dividends. Add lines **2b(2)(A)**, **(B)**, and **(C)**	2b(2)(D)		1129368
	(3) Rents	2b(3)		
	(4) Net gain (loss) on sale of assets: **(A)** Aggregate proceeds	2b(4)(A)		
	(B) Aggregate carrying amount (see instructions)	2b(4)(B)		
	(C) Subtract line **2b(4)(B)** from line **2b(4)(A)** and enter result	2b(4)(C)		0
	(5) Unrealized appreciation (depreciation) of assets: **(A)** Real estate	2b(5)(A)		
	(B) Other	2b(5)(B)		
	(C) Total unrealized appreciation of assets. Add lines **2b(5)(A)** and **(B)**	2b(5)(C)		0

		(a) Amount	(b) Total
(6) Net investment gain (loss) from common/collective trusts	2b(6)		27887
(7) Net investment gain (loss) from pooled separate accounts	2b(7)		
(8) Net investment gain (loss) from master trust investment accounts	2b(8)		
(9) Net investment gain (loss) from 103-12 investment entities	2b(9)		
(10) Net investment gain (loss) from registered investment companies (e.g., mutual funds)	2b(10)		-4455707
c Other income	2c		734
d Total income. Add all **income** amounts in column (b) and enter total	2d		8574451
Expenses			
e Benefit payment and payments to provide benefits:			
(1) Directly to participants or beneficiaries, including direct rollovers	2e(1)	4077271	
(2) To insurance carriers for the provision of benefits	2e(2)		
(3) Other	2e(3)		
(4) Total benefit payments. Add lines **2e(1)** through **(3)**	2e(4)		4077271
f Corrective distributions (see instructions)	2f		
g Certain deemed distributions of participant loans (see instructions)	2g		
h Interest expense	2h		
i Administrative expenses: (1) Professional fees	2i(1)		
(2) Contract administrator fees	2i(2)		
(3) Investment advisory and management fees	2i(3)		
(4) Other	2i(4)	75666	
(5) Total administrative expenses. Add lines **2i(1)** through **(4)**	2i(5)		75666
j Total expenses. Add all **expense** amounts in column (b) and enter total	2j		4152937
Net Income and Reconciliation			
k Net income (loss). Subtract line **2j** from line **2d**	2k		4421514
l Transfers of assets:			
(1) To this plan	2l(1)		
(2) From this plan	2l(2)		

Part III Accountant's Opinion

3 Complete lines 3a through 3c if the opinion of an independent qualified public accountant is attached to this Form 5500. Complete line 3d if an opinion is not attached.

a The attached opinion of an independent qualified public accountant for this plan is (see instructions):

(1) ☐ Unqualified **(2)** ☐ Qualified **(3)** ☒ Disclaimer **(4)** ☐ Adverse

b Did the accountant perform a limited scope audit pursuant to 29 CFR 2520.103-8 and/or 103-12(d)? ☒ Yes ☐ No

c Enter the name and EIN of the accountant (or accounting firm) below:

(1) Name: ROSENBERG RICH BAKER BERMAN & COMPA **(2)** EIN: 22-3271252

d The opinion of an independent qualified public accountant is **not attached** because:

(1) ☐ This form is filed for a CCT, PSA, or MTIA. **(2)** ☐ It will be attached to the next Form 5500 pursuant to 29 CFR 2520.104-50.

Part IV Compliance Questions

4 CCTs and PSAs do not complete Part IV. MTIAs, 103-12 IEs, and GIAs do not complete lines 4a, 4e, 4f, 4g, 4h, 4k, 4m, 4n, or 5. 103-12 IEs also do not complete lines 4j and 4l. MTIAs also do not complete line 4l.

During the plan year:

		Yes	No	Amount
a Was there a failure to transmit to the plan any participant contributions within the time period described in 29 CFR 2510.3-102? Continue to answer "Yes" for any prior year failures until fully corrected. (See instructions and DOL's Voluntary Fiduciary Correction Program.)	4a		X	
b Were any loans by the plan or fixed income obligations due the plan in default as of the close of the plan year or classified during the year as uncollectible? Disregard participant loans secured by participant's account balance. (Attach Schedule G (Form 5500) Part I if "Yes" is checked.)	4b		X	

			Yes	No	Amount
c	Were any leases to which the plan was a party in default or classified during the year as uncollectible? (Attach Schedule G (Form 5500) Part II if "Yes" is checked.)	4c		X	
d	Were there any nonexempt transactions with any party-in-interest? (Do not include transactions reported on line 4a. Attach Schedule G (Form 5500) Part III if "Yes" is checked.)	4d		X	
e	Was this plan covered by a fidelity bond?	4e	X		500000
f	Did the plan have a loss, whether or not reimbursed by the plan's fidelity bond, that was caused by fraud or dishonesty?	4f		X	
g	Did the plan hold any assets whose current value was neither readily determinable on an established market nor set by an independent third party appraiser?	4g		X	
h	Did the plan receive any noncash contributions whose value was neither readily determinable on an established market nor set by an independent third party appraiser?	4h		X	
i	Did the plan have assets held for investment? (Attach schedule(s) of assets if "Yes" is checked, and see instructions for format requirements.)	4i	X		
j	Were any plan transactions or series of transactions in excess of 5% of the current value of plan assets? (Attach schedule of transactions if "Yes" is checked, and see instructions for format requirements.)	4j		X	
k	Were all the plan assets either distributed to participants or beneficiaries, transferred to another plan, or brought under the control of the PBGC?	4k		X	
l	Has the plan failed to provide any benefit when due under the plan?	4l		X	
m	If this is an individual account plan, was there a blackout period? (See instructions and 29 CFR 2520.101-3.)	4m		X	
n	If 4m was answered "Yes," check the "Yes" box if you either provided the required notice or one of the exceptions to providing the notice applied under 29 CFR 2520.101-3.	4n			

5a Has a resolution to terminate the plan been adopted during the plan year or any prior plan year? ☐ Yes ☒ No
If "Yes," enter the amount of any plan assets that reverted to the employer this year _____.

5b If, during this plan year, any assets or liabilities were transferred from this plan to another plan(s), identify the plan(s) to which assets or liabilities were transferred. (See instructions.)

5b(1) Name of plan(s)	**5b(2)** EIN(s)	**5b(3)** PN(s)

5c If the plan is a defined benefit plan, is it covered under the PBGC insurance program (See ERISA section 4021.)? ..... ☐ Yes ☐ No ☐ Not determined
If "Yes" is checked, enter the My PAA confirmation number from the PBGC premium filing for this plan year_____. (See instructions.)

SCHEDULE R (Form 5500)

Department of the Treasury
Internal Revenue Service

Department of Labor
Employee Benefits Security Administration

Pension Benefit Guaranty Corporation

Retirement Plan Information

This schedule is required to be filed under sections 104 and 4065 of the Employee Retirement Income Security Act of 1974 (ERISA) and section 6058(a) of the Internal Revenue Code (the Code).

▶ **File as an attachment to Form 5500.**

OMB No. 1210-0110

2018

This Form is Open to Public Inspection.

For calendar plan year 2018 or fiscal plan year beginning 01/01/2018 and ending 12/31/2018

A Name of plan
IPSOFT INCORPORATED 401(K) PLAN

B Three-digit plan number (PN) ▶ 001

C Plan sponsor's name as shown on line 2a of Form 5500
IPSOFT INCORPORATED

D Employer Identification Number (EIN)
13-4040385

Part I Distributions

All references to distributions relate only to payments of benefits during the plan year.

1 Total value of distributions paid in property other than in cash or the forms of property specified in the instructions **1**

2 Enter the EIN(s) of payor(s) who paid benefits on behalf of the plan to participants or beneficiaries during the year (if more than two, enter EINs of the two payors who paid the greatest dollar amounts of benefits):

EIN(s): 23-2186884

Profit-sharing plans, ESOPs, and stock bonus plans, skip line 3.

3 Number of participants (living or deceased) whose benefits were distributed in a single sum, during the plan year **3**

Part II Funding Information (If the plan is not subject to the minimum funding requirements of section 412 of the Internal Revenue Code or ERISA section 302, skip this Part.)

4 Is the plan administrator making an election under Code section 412(d)(2) or ERISA section 302(d)(2)? ..... ☐ **Yes** ☐ **No** ☐ **N/A**

If the plan is a defined benefit plan, go to line 8.

5 If a waiver of the minimum funding standard for a prior year is being amortized in this plan year, see instructions and enter the date of the ruling letter granting the waiver. **Date:** Month _____ Day _____ Year _____

If you completed line 5, complete lines 3, 9, and 10 of Schedule MB and do not complete the remainder of this schedule.

6 **a** Enter the minimum required contribution for this plan year (include any prior year accumulated funding deficiency not waived) **6a**

b Enter the amount contributed by the employer to the plan for this plan year **6b**

c Subtract the amount in line 6b from the amount in line 6a. Enter the result (enter a minus sign to the left of a negative amount) **6c**

If you completed line 6c, skip lines 8 and 9.

7 Will the minimum funding amount reported on line 6c be met by the funding deadline? ..... ☐ **Yes** ☐ **No** ☐ **N/A**

8 If a change in actuarial cost method was made for this plan year pursuant to a revenue procedure or other authority providing automatic approval for the change or a class ruling letter, does the plan sponsor or plan administrator agree with the change? ..... ☐ **Yes** ☐ **No** ☐ **N/A**

Part III Amendments

9 If this is a defined benefit pension plan, were any amendments adopted during this plan year that increased or decreased the value of benefits? If yes, check the appropriate box. If no, check the "No" box. ..... ☐ **Increase** ☐ **Decrease** ☐ **Both** ☐ **No**

Part IV ESOPs (see instructions). If this is not a plan described under section 409(a) or 4975(e)(7) of the Internal Revenue Code, skip this Part.

10 Were unallocated employer securities or proceeds from the sale of unallocated securities used to repay any exempt loan? ..... ☐ **Yes** ☐ **No**

11 **a** Does the ESOP hold any preferred stock? ..... ☐ **Yes** ☐ **No**

b If the ESOP has an outstanding exempt loan with the employer as lender, is such loan part of a "back-to-back" loan? (See instructions for definition of "back-to-back" loan.) ..... ☐ **Yes** ☐ **No**

12 Does the ESOP hold any stock that is not readily tradable on an established securities market? ..... ☐ **Yes** ☐ **No**

Part V Additional Information for Multiemployer Defined Benefit Pension Plans

13 Enter the following information for each employer that contributed more than 5% of total contributions to the plan during the plan year (measured in dollars). See instructions. *Complete as many entries as needed to report all applicable employers.*

a Name of contributing employer

b EIN **c** Dollar amount contributed by employer

d Date collective bargaining agreement expires *(If employer contributes under more than one collective bargaining agreement, check box* ☐ *and see instructions regarding required attachment. Otherwise, enter the applicable date.)* Month _____ Day _____ Year _____

e Contribution rate information *(If more than one rate applies, check this box* ☐ *and see instructions regarding required attachment. Otherwise, complete lines 13e(1) and 13e(2).)*
(1) Contribution rate (in dollars and cents) _____
(2) Base unit measure: ☐ Hourly ☐ Weekly ☐ Unit of production ☐ Other (specify):

---

a Name of contributing employer

b EIN **c** Dollar amount contributed by employer

d Date collective bargaining agreement expires *(If employer contributes under more than one collective bargaining agreement, check box* ☐ *and see instructions regarding required attachment. Otherwise, enter the applicable date.)* Month _____ Day _____ Year _____

e Contribution rate information *(If more than one rate applies, check this box* ☐ *and see instructions regarding required attachment. Otherwise, complete lines 13e(1) and 13e(2).)*
(1) Contribution rate (in dollars and cents) _____
(2) Base unit measure: ☐ Hourly ☐ Weekly ☐ Unit of production ☐ Other (specify): _____

---

a Name of contributing employer

b EIN **c** Dollar amount contributed by employer

d Date collective bargaining agreement expires *(If employer contributes under more than one collective bargaining agreement, check box* ☐ *and see instructions regarding required attachment. Otherwise, enter the applicable date.)* Month _____ Day _____ Year _____

e Contribution rate information *(If more than one rate applies, check this box* ☐ *and see instructions regarding required attachment. Otherwise, complete lines 13e(1) and 13e(2).)*
(1) Contribution rate (in dollars and cents) _____
(2) Base unit measure: ☐ Hourly ☐ Weekly ☐ Unit of production ☐ Other (specify): _____

---

a Name of contributing employer

b EIN **c** Dollar amount contributed by employer

d Date collective bargaining agreement expires *(If employer contributes under more than one collective bargaining agreement, check box* ☐ *and see instructions regarding required attachment. Otherwise, enter the applicable date.)* Month _____ Day _____ Year _____

e Contribution rate information *(If more than one rate applies, check this box* ☐ *and see instructions regarding required attachment. Otherwise, complete lines 13e(1) and 13e(2).)*
(1) Contribution rate (in dollars and cents) _____
(2) Base unit measure: ☐ Hourly ☐ Weekly ☐ Unit of production ☐ Other (specify): _____

---

a Name of contributing employer

b EIN **c** Dollar amount contributed by employer

d Date collective bargaining agreement expires *(If employer contributes under more than one collective bargaining agreement, check box* ☐ *and see instructions regarding required attachment. Otherwise, enter the applicable date.)* Month _____ Day _____ Year _____

e Contribution rate information *(If more than one rate applies, check this box* ☐ *and see instructions regarding required attachment. Otherwise, complete lines 13e(1) and 13e(2).)*
(1) Contribution rate (in dollars and cents) _____
(2) Base unit measure: ☐ Hourly ☐ Weekly ☐ Unit of production ☐ Other (specify): _____

---

a Name of contributing employer

b EIN **c** Dollar amount contributed by employer

d Date collective bargaining agreement expires *(If employer contributes under more than one collective bargaining agreement, check box* ☐ *and see instructions regarding required attachment. Otherwise, enter the applicable date.)* Month _____ Day _____ Year _____

e Contribution rate information *(If more than one rate applies, check this box* ☐ *and see instructions regarding required attachment. Otherwise, complete lines 13e(1) and 13e(2).)*
(1) Contribution rate (in dollars and cents) _____
(2) Base unit measure: ☐ Hourly ☐ Weekly ☐ Unit of production ☐ Other (specify): _____

14 Enter the number of participants on whose behalf no contributions were made by an employer as an employer of the participant for:

a The current year	**14a**	
b The plan year immediately preceding the current plan year	**14b**	
c The second preceding plan year	**14c**	

15 Enter the ratio of the number of participants under the plan on whose behalf no employer had an obligation to make an employer contribution during the current plan year to:

a The corresponding number for the plan year immediately preceding the current plan year	**15a**	
b The corresponding number for the second preceding plan year	**15b**	

16 Information with respect to any employers who withdrew from the plan during the preceding plan year:

a Enter the number of employers who withdrew during the preceding plan year	**16a**	
b If line 16a is greater than 0, enter the aggregate amount of withdrawal liability assessed or estimated to be assessed against such withdrawn employers	**16b**	

17 If assets and liabilities from another plan have been transferred to or merged with this plan during the plan year, check box and see instructions regarding supplemental information to be included as an attachment. ☐

Part VI Additional Information for Single-Employer and Multiemployer Defined Benefit Pension Plans

18 If any liabilities to participants or their beneficiaries under the plan as of the end of the plan year consist (in whole or in part) of liabilities to such participants and beneficiaries under two or more pension plans as of immediately before such plan year, check box and see instructions regarding supplemental information to be included as an attachment ☐

19 If the total number of participants is 1,000 or more, complete lines (a) through (c)

a Enter the percentage of plan assets held as:
Stock: _____% Investment-Grade Debt: _____% High-Yield Debt: _____% Real Estate: _____% Other: _____%

b Provide the average duration of the combined investment-grade and high-yield debt:
☐ 0-3 years ☐ 3-6 years ☐ 6-9 years ☐ 9-12 years ☐ 12-15 years ☐ 15-18 years ☐ 18-21 years ☐ 21 years or more

c What duration measure was used to calculate line 19(b)?
☐ Effective duration ☐ Macaulay duration ☐ Modified duration ☐ Other (specify):

IPsoft Incorporated 401(k) Plan

Financial Statements

December 31, 2018 and 2017

IPsoft Incorporated 401(k) Plan
Index to the Financial Statements
December 31, 2018 and 2017

Page

Independent Auditor's Report 1-2

Financial Statements

Statements of Net Assets Available for Benefits 3

Statements of Changes in Net Assets Available for Benefits 4

Notes to the Financial Statements 5-10

Supplemental Schedule

Schedule H, Line 4(i) - Schedule of Assets (Held at End of Year) 11

ACCOUNTANTS + ADVISORS

www.rrbb.com

ROSENBERG RICH BAKER BERMAN & COMPANY

265 Davidson Avenue, Suite 210 • Somerset, NJ 08873-4120 • PHONE 908-231-1000 • FAX 908-231-6894
111 Dunnell Road, Suite 100 • Maplewood, NJ 07040 • PHONE 973-763-6363 • FAX 973-763-4430

Independent Auditor's Report

Trustees and Plan Administrator of
the IPsoft Incorporated 401(k) Plan

Report on the Financial Statements

We were engaged to audit the accompanying financial statements of IPsoft Incorporated 401(k) Plan, which comprise the statements of net assets available for benefits as of December 31, 2018 and 2017, and the related statements of changes in net assets available for benefits for the years then ended and the related notes to the financial statements.

Management's Responsibility for the Financial Statements

Plan management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on conducting the audit in accordance with auditing standards generally accepted in the United States of America. Because of the matter described in the Basis for Disclaimer of Opinion paragraph, however, we were not able to obtain sufficient appropriate audit evidence to provide a basis for an audit opinion.

Basis for Disclaimer of Opinion

As permitted by 29 CFR 2520.103-8 of the Department of Labor's Rules and Regulations for Reporting and Disclosure under the Employee Retirement Income Security Act of 1974, the plan administrator instructed us not to perform, and we did not perform, any auditing procedures with respect to the information summarized in the note entitled "INFORMATION PREPARED AND CERTIFIED BY CUSTODIANS", which was certified by Fidelity Management Trust Company and Vanguard Fiduciary Trust Company (the custodians/trustees) of the plan, except for comparing the information with the related information included in the financial statements and the supplemental schedule. The plan administrator has informed us that the custodians/trustees hold the Plan's investment assets and execute investment transactions. The plan administrator has obtained certifications from the custodians/trustees as of and for the years ended December 31, 2018 and 2017, that the information provided to the plan administrator by the custodians/trustees are complete and accurate.

AMERICAN INSTITUTE OF CERTIFIED PUBLIC ACCOUNTANTS • CENTER FOR AUDIT QUALITY • PRIVATE COMPANIES PRACTICE SECTION • PRIME GLOBAL • REGISTERED WITH THE PUBLIC COMPANY ACCOUNTING OVERSIGHT BOARD

Trustees and Plan Administrator of
the IPsoft Incorporated 401(k) Plan

Disclaimer of Opinion

Because of the significance of the matter described in the Basis for Disclaimer of Opinion paragraph, we have not been able to obtain sufficient appropriate audit evidence to provide a basis for an audit opinion. Accordingly, we do not express an opinion on these financial statements.

Other Matter- Supplemental Schedules

The supplemental Schedule of Assets (Held at End of Year) as of December 31, 2018 is required by the Department of Labor's (DOL) Rules and Regulations for Reporting and Disclosure under the Employee Retirement Income Security Act of 1974 and are presented for the purposes of additional analysis and are not required part of the financial statements. Because of the significant of the matter described in the Basis for Disclaimer of Opinion paragraph, we do not express an opinion on the supplemental schedule.

Report on Form and Content in Compliance with DOL Rules and Regulations

The form and content of the information included in the financial statements and supplemental schedule, other than that derived from the information certified by the custodians/trustees, have been audited by us in accordance with auditing standards generally accepted in the United States of America and, in our opinion, are presented in compliance with the Department of Labor's Rules and Regulations for Reporting and Disclosure under the Employee Retirement Income Security Act of 1974.

Rosenberg Rich Baker Berman & Company

Somerset, New Jersey
October 10, 2019

IPsoft Incorporated 401(k) Plan
Statements of Net Assets Available for Benefits

	December 31, 2018	December 31, 2017
Assets		
Investments		
Investments at fair value:		
Mutual funds	$ 45,121,718	$ 40,370,964
Investments in collective investment trust:		
Stable value fund	909,627	649,324
Total Investments	46,031,345	41,020,288
Receivables		
Employer contribution	85,289	401,413
Participant contributions	-	345,722
Notes receivable from participants	890,848	818,545
Total Receivables	976,137	1,565,680
Net assets available for benefits	$ 47,007,482	$ 42,585,968

See notes to the financial statements.

IPsoft Incorporated 401(k) Plan
Statements of Changes In Net Assets Available for Benefits

	Year Ended December 31,	
	2018	2017
Additions to net assets attributed to:		
Investment income:		
Net (depreciation) appreciation in fair value of investments	$ (4,455,707)	$ 4,678,870
Dividends, interest and other income	1,129,368	1,559,999
Interest income on notes receivable from participants	44,158	28,858
Earnings on common collective trust investment	27,887	357
Other Income	734	-
Total investment income (loss)	(3,253,560)	6,268,084
Contributions:		
Employee elective deferral contributions	5,617,019	4,477,500
Employer matching contribution	4,317,517	3,327,781
Employee rollovers	1,893,475	1,329,349
Total contributions	11,828,011	9,134,630
Total additions	8,574,451	15,402,714
Deductions from net assets attributed to:		
Benefits paid to participants	4,077,271	2,752,875
Contract administrative fees	75,666	6,225
Total deductions	4,152,937	2,759,100
Net increase	4,421,514	12,643,614
Net assets available for benefits, at beginning of year	42,585,968	29,942,354
Net assets available for benefits, at end of year	$ 47,007,482	$ 42,585,968

See notes to the financial statements.

1. DESCRIPTION OF PLAN

The following description of the IPsoft Incorporated (the"Company") 401(k) Plan provides only general information. Participants should refer to the Plan agreement for a more complete description of the Plan's provisions.

General

The effective date of the Plan is July 1, 2004. It was most recently restated as of December 15, 2017. The Plan is subject to the provisions of the Employee Retirement Income Security Act of 1974 ("ERISA"). It is a defined contribution plan covering all eligible employees of the Company. Employees are eligible to participate the first day of each month upon completion of three months of service. The Plan year begins every January 1 for a twelve consecutive month period, ending every December 31.

Contributions

Each year, participants may contribute up to 50% of the total compensation paid by the employer to such participant while a member of the plan, not to exceed the statutory dollar limitations. Participants who have attained age 50 before the end of the Plan year are eligible to elect to make "catch-up" contributions set by law. Beginning December 15, 2017 the Plan includes an automatic enrollment provision for employees hired after that date of 3% of eligible compensation unless the participant elects otherwise. Participants may also roll over amounts representing distributions from other qualified defined benefit or defined contribution plans.

Effective January 1, 2009, the Plan adopted a safe harbor provision whereby the Plan Sponsor matches 100% of the first 6% of employee compensation that a participant contributes, not to exceed the employees' deferred contribution. In addition, the Company may elect to make a discretionary contribution but elected not to make such a contribution for the plan years ended December 31, 2018 and December 31, 2017.

Participant Accounts

Each participant's account is credited with the participant's contribution and allocation of (a) the Company's fixed and discretionary matching contributions, if any, and (b) Plan earnings or losses, and charged with an allocation of administrative expenses. Allocations are based on participant earnings or account balances, as defined. Employer contributions are subject to vesting schedule requirements. The benefit to which a participant is entitled is the benefit that can be provided from the participant's vested account.

Vesting

Participants are immediately vested in their elective contributions, rollover contributions and the employer safe harbor matching contributions, plus actual earnings or losses thereon.

Investment Options

The Plan offers participants investment options of varying risk. The participants may change investment options at their discretion. Options were provided and managed by Fidelity Investment Management Trust Company through December 14, 2017. As of December 15, 2017 all Plan assets were transferred to Vanguard, which offers participants over 25 investment choices of varying risk.

1. DESCRIPTION OF PLAN (continued)

Payment of Benefits

Upon termination of service due to death, disability, or normal retirement, a participant may receive a lump sum payment equal to the value of the participant's vested interest in his or her account, can roll the amount over into another plan, or delay the distribution until the participant is required by law to receive minimum required distributions. For termination of service due for other reasons, a participant may elect to receive the value of the vested interest in a single cash distribution, as soon as administratively feasible after the last day of the Plan year coinciding with or next following the date on which the participant terminate employment.

Notes Receivable from Participants

Participants may borrow from their accounts a minimum of $1,000 up to a maximum equal to the lesser of $50,000 or 50% of their vested account balance. The loans are secured by the balance in the participant's account and bear interest at the prevailing rate at the time of application. Such amounts have repayment schedules of five years or less, except for those loans which are used to acquire a principal residence of the participant. Principal and interest is paid ratably through monthly payroll deductions. The interest rate on participants loans range from 4.25% - 6.25% at December 31, 2018.

Plan Expenses

Plan expenses include investment fees directly charged to investment returns of each fund. Plan administration fees are paid by the Company and transactions fees are paid by the Plan.

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Basis of Accounting

The financial statements of the Plan are prepared under the accrual method of accounting in conformity with accounting principles generally accepted in the United States of America ("GAAP").

Investment Valuation and Income Recognition

The Plan's investments are reported at fair value. Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement value. The Plan administrator determines the valuation policies utilizing information provided by the investment advisors, custodians, and other professionals. Purchases and sales of securities are recorded on the trade-date basis. Interest income is recorded on the accrual basis. Dividends are recorded on the ex-dividend date. Net appreciation includes the Plan's gains and losses on investments bought and sold as well as held during the year.

Notes Receivable from Participants

Notes receivable from participants are measured at their unpaid principal balances plus any accrued but unpaid interest. Delinquent notes receivable from participants are recorded as a distribution based upon the terms of the plan document.

Use of Estimates

The preparation of financial statements in conformity with U.S. generally accepted accounting principles requires the Plan administrator to make estimates and assumptions that affect the reported amounts and disclosures. Accordingly, actual results could differ from those estimates.

Payment of Benefits

Benefits payments to participants are recorded upon distribution.

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

Plan Expenses

All expenses related to the operation of the Plan are paid by the Plan. Certain expenses of maintaining the Plan are paid directly by the Company and are excluded from the financial statements. Fees related to the administration of notes receivable from participants are charged directly to the participant's accounts and are included in administrative expenses. Investment related expenses are included in net appreciation of fair value of investments.

Subsequent Events Evaluation Date

In accordance with FASB ASC 855-10-50. "Subsequent Events,", the plan has evaluated subsequent events and transactions and determined there were no significant events to report through October 10, 2019, which is the date the financial statements were available to be issued.

3. FAIR VALUE MEASUREMENTS

The Plan investments are reported at fair value in the accompanying statement of net assets available for benefits. The methods used to measure fair value may produce an amount that may not be indicative of net realizable value or reflective of future fair values. Furthermore, although the Plan believes its valuation methods are appropriate and consistent with other market participants, the use of different methodologies or assumptions to determine the fair value of certain financial instruments could result in a different fair value measurement at the reporting date.

The fair value measurement accounting literature establishes a fair value hierarchy that prioritizes the inputs to valuation techniques used to measure fair value. This hierarchy consists of three broad levels: Level 1 inputs consist of unadjusted quoted prices in active markets for identical assets and have the highest priority, and Level 3 inputs are unobservable and have the lowest priority. The Plan uses appropriate valuation techniques based on the available inputs to measure the fair value of its investments. When available, the Plan measures fair value using Level 1 inputs because they generally provide the most reliable evidence of fair value.

Level 1: Inputs to the valuation methodology are adjusted quoted prices for identical assets or liabilities in active markets that the Plan has the ability to access.

Level 2: Inputs to the valuation methodology include: Quoted prices for similar assets or liabilities in active markets; Quoted prices for identical or similar assets or liabilities in inactive markets; Inputs other than quoted prices that are observable for the assets or liabilities; Inputs that are derived principally from or corroborated by observable market data by correlation or other means.

If the asset or liability has a specified (contractual) term, the level 2 input must be observable for substantially the full term of the asset or liability.

Level 3: Inputs to the valuation methodology are unobservable and significant to the fair value measurement.

3. FAIR VALUE MEASUREMENTS (continued)

The following is a description of the valuation methodologies used for assets measured at fair value on a recurring basis at December 31, 2018 and 2017:

Mutual Funds: Valued at the daily closing price as reported by the fund. Mutual funds held by the Plan are open-end mutual funds that are registered with the U.S. Securities and Exchange Commission. These funds are required to publish their daily net asset value and to transact at that price. the mutual funds held by the Plan are deemed to be actively traded.

Assets measured at fair value on a recurring basis are summarized below:

		Fair Value Measurements at the End of Reporting Period Using:		
As of December 31, 2018:	Total	Level 1	Level 2	Level 3
Mutual funds	$ 45,121,718	$ 45,121,718	$ -	$ -
Total assets in the fair value hierarchy	45,121,718	45,121,718	-	-
Investments measured at NAV*	909,627	-	-	-
Total	$ 46,031,345	$ 45,121,718	$ -	$ -

		Fair Value Measurements at the End of Reporting Period Using:		
As of December 31, 2017:	Total	Level 1	Level 2	Level 3
Mutual funds	$ 40,370,964	$ 40,370,964	$ -	$ -
Total assets in the fair value hierarchy	40,370,964	40,370,964	-	-
Investments measured at NAV*	649,324	-	-	-
Total	$ 41,020,288	$ 40,370,964	$ -	$ -

* *In accordance with Subtopic 820-15, certain investments that were measured at NAV per shares (or its equivalent) have not been classified in the fair value hierarchy. The fair value amounts presented in this table are intended to permit reconciliation of the fair value hierarchy to the line items presented in the statement of net assets available for benefits.*

4. COLLECTIVE INVESTMENT TRUST

Through Vanguard the Plan is party to an investment contract called MetLife GAC - 25157. This fund invests entirely in the MetLife Group Annuity Contract 25157 which consists of separately managed investment portfolios directed by Reliance Trust Company. The investment portfolios consist primarily of domestic corporate and government bonds. The fund seeks to preserve principal and accumulated interest for participant-initiated transactions.

Participants may ordinarily direct the withdrawal or transfer of all or a portion of their investment at contract value.

The average yield was approximately 2.9% and 2.5% for 2018 and 2017, respectively. The fund seeks to preserve the value of $1.00 per share, though it does not guarantee it will do so.

4. COLLECTIVE INVESTMENT TRUST (continued)

Certain events, such as premature termination of the contract by the Plan or the termination of the Plan, would limit the Plan's ability to transact at contract value with Vanguard. The Plan administrator believes the occurrence of such events that would also limit the Plan's ability to transact at contract value with Plan participants is not probable.

The following table sets forth additional disclosures of Plan's investments whose fair value is estimated using net asset value per share (or its equivalent) as of December 31, 2018 and 2017:

		December 31, 2018		
Common Collective Trust:	Fair Value	Unfunded Commitment	Redemption Frequency	Redemption Notice Period
Metlife Group Annuity Contract	$ 909,627	$0	Daily	N/A
Total Common Collective Trust	$ 909,627			

		December 31, 2017		
Common Collective Trust:	Fair Value	Unfunded Commitment	Redemption Frequency	Redemption Notice Period
Metlife Group Annuity Contract	$ 649,324	$0	Daily	N/A
Total Common Collective Trust	$ 649,324			

5. PLAN TERMINATION

Although it has not expressed any intent to do so, the Company has the right under the Plan to discontinue all contributions at any time and to terminate the Plan subject to the provisions of ERISA. In the event of Plan termination, participants will become 100% vested in their employer contributions.

6. PARTY-IN-INTEREST TRANSACTIONS

Through December 14, 2017, the Plan's investments were held at Fidelity Management Trust Company, the trustee of the Plan, thus a party-in-interest**.**

Beginning December 15, 2017, the Plan's investments are held at Vanguard Fiduciary Trust Company, the trustee of the Plan, thus a party-in-interest.

There were no reportable transactions or non-exempt transactions with known parties-in-interest as defined in ERISA during the 2018 and 2017 plan years.

7. RISKS AND UNCERTAINTIES

The plan invests in various investment securities. Investment securities are exposed to various risks, such as interest rate, credit and market risks. Due to the level of risk associated with certain investment securities, it is at least reasonably possible that changes in the values of investment securities will occur in the near term and that such changes could materially affect the participants' account balances and the amounts reported in the statement of net assets available for benefits.

8. QUALIFIED TAX STATUS

Through December 14, 2017 the Plan is a Volume Submitter Profit Sharing Plan which received a favorable opinion letter from the Internal Revenue Service on March 31, 2014, stating that the plan is acceptable under Code Section 401 of the Internal Revenue Code ("IRC") for the use by employers for the benefit of their employees**.**

Beginning December 15, 2017 the Plan adopted a Prototype Non-standardized Profit Sharing Plan with CODA which received a favorable opinion letter from the Internal Revenue Service on May 28, 2014, stating that the plan is acceptable under Code Section 401 of the Internal Revenue Code ("IRC") for the use by employers for the benefit of their employees.

Accordingly, no provisions for federal income taxes has been made in the accompanying financial statements. The Plan administrator believes that the Plan is designed and is currently being operated in compliance with the applicable requirements of the IRC and, therefore, believes that the Plan is qualified, and the related trust is tax-exempt. The Plan administrator believes the Plan is no longer subject to income tax examination for years prior to 2015.

9. INFORMATION PREPARED AND CERTIFIED BY CUSTODIANS

The plan administrator has elected the method of compliance permitted by 29 CFR 2520.103-8 of the U.S. Department of Labor's Rules and Regulations for Reporting and Disclosure under the ERISA. Accordingly, certain information related to investments and notes receivable from participants disclosed in the accompanying financial statements and the supplemental schedule, including investments and notes receivable from participants held at December 31, 2018 and 2017, and net appreciation (depreciation) in fair value of investments, interest and dividends, and contract administrative fees for the year ended December 31, 2018 and 2017, was obtained or derived from information supplied to the plan administrator and certified as complete and accurate by Vanguard Fiduciary Trust Company and Fidelity Management Trust Company (the trustee/custodians of the Plan).

10. CONTRACT WITH INVESTMENT COMPANY

The Plan was party to an investment contract with Fidelity Management Trust Company through December 14, 2017. Beginning December 15, 2017 the Plan is party to an investment contract with Vanguard Fiduciary Trust Company. The accounts are credited with earnings on the underlying investments and charged for participant withdrawals and administrative expenses. The contracts are included in the statements of net assets available for benefits.

IPsoft Incorporated 401(k) Plan
Schedule H, Line 4(i) - Schedule of Assets (Held at End of Year)
December 31, 2018

2018 Form 5500
EIN: #22-2181314
Plan #002

(a)	(b) Identity of issue, borrower, lessor, or similar party	(c) Description of Investment	(d) ** Cost	(e) Current Value
	MetLife GAC - 25157 Class O	Collective Investment Trust	**	$ 909,627
	American Funds EuroPacific Growth Fund; Class R-6	Mutual Funds	**	335,127
	Delaware Small Cap Value Fund; Class R-6	Mutual Funds	**	78,409
	IShares S&P 500 Index Fund; Class K	Mutual Funds	**	2,518,674
	Janus Venture Fund; Class N	Mutual Funds	**	277,608
	Pioneer Bond Fund; Class K	Mutual Funds	**	569,246
	T. Rowe Price Blue Chip Growth Fund; I Class	Mutual Funds	**	1,539,157
	Templeton Global Bond Fund; R6 Class	Mutual Funds	**	256,351
	The Hartford MidCap Fund; Class R6	Mutual Funds	**	45,193
*	Vanguard Equity Income Fund Admiral Shares	Mutual Funds	**	969,658
*	Vanguard Federal Money Market Fund	Mutual Funds	**	23,387
*	Vanguard Information Tech Index Fund; Adm Shares	Mutual Funds	**	1,827,687
*	Vanguard Institution Target Retirement 2015 Fund	Mutual Funds	**	36,310
*	Vanguard Institution Target Retirement 2020 Fund	Mutual Funds	**	361,446
*	Vanguard Institution Target Retirement 2025 Fund	Mutual Funds	**	1,603,273
*	Vanguard Institution Target Retirement 2030 Fund	Mutual Funds	**	3,066,288
*	Vanguard Institution Target Retirement 2035 Fund	Mutual Funds	**	3,585,501
*	Vanguard Institution Target Retirement 2040 Fund	Mutual Funds	**	7,477,551
*	Vanguard Institution Target Retirement 2045 Fund	Mutual Funds	**	8,693,653
*	Vanguard Institution Target Retirement 2050 Fund	Mutual Funds	**	4,715,638
*	Vanguard Institution Target Retirement 2055 Fund	Mutual Funds	**	3,027,349
*	Vanguard Institution Target Retirement 2060 Fund	Mutual Funds	**	199,421
*	Vanguard Institution Target Retirement 2065 Fund	Mutual Funds	**	33,311
*	Vanguard Institution Target Retirement Income Fund	Mutual Funds	**	201,835
*	Vanguard Mid-Cap Index Fund Admiral Shares	Mutual Funds	**	1,348,140
*	Vanguard Mid-Cap Value Index Index Fund Admiral	Mutual Funds	**	71,871
*	Vanguard Real Estate Index Fund Admiral Shares	Mutual Funds	**	212,860
*	Vanguard Small-Cap Index Fund Admiral Shares	Mutual Funds	**	542,580
	iShares MSCI Total International Index Fund; Class K	Mutual Funds	**	1,504,194
	Notes Receivable from Participants	Rates 4.25%-6.25%	0	890,848
				$ 46,922,193

* Indicates party-in-interest as defined by ERISA.
** Cost information is not required for participant - directed investments and therefore not included.

IPsoft Incorporated 401(k) Plan

Financial Statements

December 31, 2018 and 2017

IPsoft Incorporated 401(k) Plan
Index to the Financial Statements
December 31, 2018 and 2017

Page

Independent Auditor's Report 1-2

Financial Statements

Statements of Net Assets Available for Benefits 3

Statements of Changes in Net Assets Available for Benefits 4

Notes to the Financial Statements 5-10

Supplemental Schedule

Schedule H, Line 4(i) - Schedule of Assets (Held at End of Year) 11

ACCOUNTANTS + ADVISORS

www.rrbb.com

ROSENBERG RICH BAKER BERMAN & COMPANY

265 Davidson Avenue, Suite 210 • Somerset, NJ 08873-4120 • PHONE 908-231-1000 • FAX 908-231-6894
111 Dunnell Road, Suite 100 • Maplewood, NJ 07040 • PHONE 973-763-6363 • FAX 973-763-4430

Independent Auditor's Report

Trustees and Plan Administrator of
the IPsoft Incorporated 401(k) Plan

Report on the Financial Statements

We were engaged to audit the accompanying financial statements of IPsoft Incorporated 401(k) Plan, which comprise the statements of net assets available for benefits as of December 31, 2018 and 2017, and the related statements of changes in net assets available for benefits for the years then ended and the related notes to the financial statements.

Management's Responsibility for the Financial Statements

Plan management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on conducting the audit in accordance with auditing standards generally accepted in the United States of America. Because of the matter described in the Basis for Disclaimer of Opinion paragraph, however, we were not able to obtain sufficient appropriate audit evidence to provide a basis for an audit opinion.

Basis for Disclaimer of Opinion

As permitted by 29 CFR 2520.103-8 of the Department of Labor's Rules and Regulations for Reporting and Disclosure under the Employee Retirement Income Security Act of 1974, the plan administrator instructed us not to perform, and we did not perform, any auditing procedures with respect to the information summarized in the note entitled "INFORMATION PREPARED AND CERTIFIED BY CUSTODIANS", which was certified by Fidelity Management Trust Company and Vanguard Fiduciary Trust Company (the custodians/trustees) of the plan, except for comparing the information with the related information included in the financial statements and the supplemental schedule. The plan administrator has informed us that the custodians/trustees hold the Plan's investment assets and execute investment transactions. The plan administrator has obtained certifications from the custodians/trustees as of and for the years ended December 31, 2018 and 2017, that the information provided to the plan administrator by the custodians/trustees are complete and accurate.

AMERICAN INSTITUTE OF CERTIFIED PUBLIC ACCOUNTANTS • CENTER FOR AUDIT QUALITY • PRIVATE COMPANIES PRACTICE SECTION • PRIME GLOBAL • REGISTERED WITH THE PUBLIC COMPANY ACCOUNTING OVERSIGHT BOARD

Trustees and Plan Administrator of
the IPsoft Incorporated 401(k) Plan

Disclaimer of Opinion

Because of the significance of the matter described in the Basis for Disclaimer of Opinion paragraph, we have not been able to obtain sufficient appropriate audit evidence to provide a basis for an audit opinion. Accordingly, we do not express an opinion on these financial statements.

Other Matter- Supplemental Schedules

The supplemental Schedule of Assets (Held at End of Year) as of December 31, 2018 is required by the Department of Labor's (DOL) Rules and Regulations for Reporting and Disclosure under the Employee Retirement Income Security Act of 1974 and are presented for the purposes of additional analysis and are not required part of the financial statements. Because of the significant of the matter described in the Basis for Disclaimer of Opinion paragraph, we do not express an opinion on the supplemental schedule.

Report on Form and Content in Compliance with DOL Rules and Regulations

The form and content of the information included in the financial statements and supplemental schedule, other than that derived from the information certified by the custodians/trustees, have been audited by us in accordance with auditing standards generally accepted in the United States of America and, in our opinion, are presented in compliance with the Department of Labor's Rules and Regulations for Reporting and Disclosure under the Employee Retirement Income Security Act of 1974.

Rosenberg Rich Baker Berman & Company

Somerset, New Jersey
October 10, 2019

IPsoft Incorporated 401(k) Plan
Statements of Net Assets Available for Benefits

	December 31, 2018	December 31, 2017
Assets		
Investments		
Investments at fair value:		
Mutual funds	$ 45,121,718	$ 40,370,964
Investments in collective investment trust:		
Stable value fund	909,627	649,324
Total Investments	46,031,345	41,020,288
Receivables		
Employer contribution	85,289	401,413
Participant contributions	-	345,722
Notes receivable from participants	890,848	818,545
Total Receivables	976,137	1,565,680
Net assets available for benefits	$ 47,007,482	$ 42,585,968

See notes to the financial statements.

IPsoft Incorporated 401(k) Plan
Statements of Changes In Net Assets Available for Benefits

	Year Ended December 31,	
	2018	2017
Additions to net assets attributed to:		
Investment income:		
Net (depreciation) appreciation in fair value of investments	$ (4,455,707)	$ 4,678,870
Dividends, interest and other income	1,129,368	1,559,999
Interest income on notes receivable from participants	44,158	28,858
Earnings on common collective trust investment	27,887	357
Other Income	734	-
Total investment income (loss)	(3,253,560)	6,268,084
Contributions:		
Employee elective deferral contributions	5,617,019	4,477,500
Employer matching contribution	4,317,517	3,327,781
Employee rollovers	1,893,475	1,329,349
Total contributions	11,828,011	9,134,630
Total additions	8,574,451	15,402,714
Deductions from net assets attributed to:		
Benefits paid to participants	4,077,271	2,752,875
Contract administrative fees	75,666	6,225
Total deductions	4,152,937	2,759,100
Net increase	4,421,514	12,643,614
Net assets available for benefits, at beginning of year	42,585,968	29,942,354
Net assets available for benefits, at end of year	$ 47,007,482	$ 42,585,968

See notes to the financial statements.

1. DESCRIPTION OF PLAN

The following description of the IPsoft Incorporated (the"Company") 401(k) Plan provides only general information. Participants should refer to the Plan agreement for a more complete description of the Plan's provisions.

General

The effective date of the Plan is July 1, 2004. It was most recently restated as of December 15, 2017. The Plan is subject to the provisions of the Employee Retirement Income Security Act of 1974 ("ERISA"). It is a defined contribution plan covering all eligible employees of the Company. Employees are eligible to participate the first day of each month upon completion of three months of service. The Plan year begins every January 1 for a twelve consecutive month period, ending every December 31.

Contributions

Each year, participants may contribute up to 50% of the total compensation paid by the employer to such participant while a member of the plan, not to exceed the statutory dollar limitations. Participants who have attained age 50 before the end of the Plan year are eligible to elect to make "catch-up" contributions set by law. Beginning December 15, 2017 the Plan includes an automatic enrollment provision for employees hired after that date of 3% of eligible compensation unless the participant elects otherwise. Participants may also roll over amounts representing distributions from other qualified defined benefit or defined contribution plans.

Effective January 1, 2009, the Plan adopted a safe harbor provision whereby the Plan Sponsor matches 100% of the first 6% of employee compensation that a participant contributes, not to exceed the employees' deferred contribution. In addition, the Company may elect to make a discretionary contribution but elected not to make such a contribution for the plan years ended December 31, 2018 and December 31, 2017.

Participant Accounts

Each participant's account is credited with the participant's contribution and allocation of (a) the Company's fixed and discretionary matching contributions, if any, and (b) Plan earnings or losses, and charged with an allocation of administrative expenses. Allocations are based on participant earnings or account balances, as defined. Employer contributions are subject to vesting schedule requirements. The benefit to which a participant is entitled is the benefit that can be provided from the participant's vested account.

Vesting

Participants are immediately vested in their elective contributions, rollover contributions and the employer safe harbor matching contributions, plus actual earnings or losses thereon.

Investment Options

The Plan offers participants investment options of varying risk. The participants may change investment options at their discretion. Options were provided and managed by Fidelity Investment Management Trust Company through December 14, 2017. As of December 15, 2017 all Plan assets were transferred to Vanguard, which offers participants over 25 investment choices of varying risk.

1. DESCRIPTION OF PLAN (continued)

Payment of Benefits

Upon termination of service due to death, disability, or normal retirement, a participant may receive a lump sum payment equal to the value of the participant's vested interest in his or her account, can roll the amount over into another plan, or delay the distribution until the participant is required by law to receive minimum required distributions. For termination of service due for other reasons, a participant may elect to receive the value of the vested interest in a single cash distribution, as soon as administratively feasible after the last day of the Plan year coinciding with or next following the date on which the participant terminate employment.

Notes Receivable from Participants

Participants may borrow from their accounts a minimum of $1,000 up to a maximum equal to the lesser of $50,000 or 50% of their vested account balance. The loans are secured by the balance in the participant's account and bear interest at the prevailing rate at the time of application. Such amounts have repayment schedules of five years or less, except for those loans which are used to acquire a principal residence of the participant. Principal and interest is paid ratably through monthly payroll deductions. The interest rate on participants loans range from 4.25% - 6.25% at December 31, 2018.

Plan Expenses

Plan expenses include investment fees directly charged to investment returns of each fund. Plan administration fees are paid by the Company and transactions fees are paid by the Plan.

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Basis of Accounting

The financial statements of the Plan are prepared under the accrual method of accounting in conformity with accounting principles generally accepted in the United States of America ("GAAP").

Investment Valuation and Income Recognition

The Plan's investments are reported at fair value. Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement value. The Plan administrator determines the valuation policies utilizing information provided by the investment advisors, custodians, and other professionals. Purchases and sales of securities are recorded on the trade-date basis. Interest income is recorded on the accrual basis. Dividends are recorded on the ex-dividend date. Net appreciation includes the Plan's gains and losses on investments bought and sold as well as held during the year.

Notes Receivable from Participants

Notes receivable from participants are measured at their unpaid principal balances plus any accrued but unpaid interest. Delinquent notes receivable from participants are recorded as a distribution based upon the terms of the plan document.

Use of Estimates

The preparation of financial statements in conformity with U.S. generally accepted accounting principles requires the Plan administrator to make estimates and assumptions that affect the reported amounts and disclosures. Accordingly, actual results could differ from those estimates.

Payment of Benefits

Benefits payments to participants are recorded upon distribution.

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

Plan Expenses

All expenses related to the operation of the Plan are paid by the Plan. Certain expenses of maintaining the Plan are paid directly by the Company and are excluded from the financial statements. Fees related to the administration of notes receivable from participants are charged directly to the participant's accounts and are included in administrative expenses. Investment related expenses are included in net appreciation of fair value of investments.

Subsequent Events Evaluation Date

In accordance with FASB ASC 855-10-50. "Subsequent Events,", the plan has evaluated subsequent events and transactions and determined there were no significant events to report through October 10, 2019, which is the date the financial statements were available to be issued.

3. FAIR VALUE MEASUREMENTS

The Plan investments are reported at fair value in the accompanying statement of net assets available for benefits. The methods used to measure fair value may produce an amount that may not be indicative of net realizable value or reflective of future fair values. Furthermore, although the Plan believes its valuation methods are appropriate and consistent with other market participants, the use of different methodologies or assumptions to determine the fair value of certain financial instruments could result in a different fair value measurement at the reporting date.

The fair value measurement accounting literature establishes a fair value hierarchy that prioritizes the inputs to valuation techniques used to measure fair value. This hierarchy consists of three broad levels: Level 1 inputs consist of unadjusted quoted prices in active markets for identical assets and have the highest priority, and Level 3 inputs are unobservable and have the lowest priority. The Plan uses appropriate valuation techniques based on the available inputs to measure the fair value of its investments. When available, the Plan measures fair value using Level 1 inputs because they generally provide the most reliable evidence of fair value.

Level 1: Inputs to the valuation methodology are adjusted quoted prices for identical assets or liabilities in active markets that the Plan has the ability to access.

Level 2: Inputs to the valuation methodology include: Quoted prices for similar assets or liabilities in active markets; Quoted prices for identical or similar assets or liabilities in inactive markets; Inputs other than quoted prices that are observable for the assets or liabilities; Inputs that are derived principally from or corroborated by observable market data by correlation or other means.

If the asset or liability has a specified (contractual) term, the level 2 input must be observable for substantially the full term of the asset or liability.

Level 3: Inputs to the valuation methodology are unobservable and significant to the fair value measurement.

3. FAIR VALUE MEASUREMENTS (continued)

The following is a description of the valuation methodologies used for assets measured at fair value on a recurring basis at December 31, 2018 and 2017:

Mutual Funds: Valued at the daily closing price as reported by the fund. Mutual funds held by the Plan are open-end mutual funds that are registered with the U.S. Securities and Exchange Commission. These funds are required to publish their daily net asset value and to transact at that price. the mutual funds held by the Plan are deemed to be actively traded.

Assets measured at fair value on a recurring basis are summarized below:

		Fair Value Measurements at the End of Reporting Period Using:		
As of December 31, 2018:	Total	Level 1	Level 2	Level 3
Mutual funds	$ 45,121,718	$ 45,121,718	$ -	$ -
Total assets in the fair value hierarchy	45,121,718	45,121,718	-	-
Investments measured at NAV*	909,627	-	-	-
Total	$ 46,031,345	$ 45,121,718	$ -	$ -

		Fair Value Measurements at the End of Reporting Period Using:		
As of December 31, 2017:	Total	Level 1	Level 2	Level 3
Mutual funds	$ 40,370,964	$ 40,370,964	$ -	$ -
Total assets in the fair value hierarchy	40,370,964	40,370,964	-	-
Investments measured at NAV*	649,324	-	-	-
Total	$ 41,020,288	$ 40,370,964	$ -	$ -

* *In accordance with Subtopic 820-15, certain investments that were measured at NAV per shares (or its equivalent) have not been classified in the fair value hierarchy. The fair value amounts presented in this table are intended to permit reconciliation of the fair value hierarchy to the line items presented in the statement of net assets available for benefits.*

4. COLLECTIVE INVESTMENT TRUST

Through Vanguard the Plan is party to an investment contract called MetLife GAC - 25157. This fund invests entirely in the MetLife Group Annuity Contract 25157 which consists of separately managed investment portfolios directed by Reliance Trust Company. The investment portfolios consist primarily of domestic corporate and government bonds. The fund seeks to preserve principal and accumulated interest for participant-initiated transactions.

Participants may ordinarily direct the withdrawal or transfer of all or a portion of their investment at contract value.

The average yield was approximately 2.9% and 2.5% for 2018 and 2017, respectively. The fund seeks to preserve the value of $1.00 per share, though it does not guarantee it will do so.

4. COLLECTIVE INVESTMENT TRUST (continued)

Certain events, such as premature termination of the contract by the Plan or the termination of the Plan, would limit the Plan's ability to transact at contract value with Vanguard. The Plan administrator believes the occurrence of such events that would also limit the Plan's ability to transact at contract value with Plan participants is not probable.

The following table sets forth additional disclosures of Plan's investments whose fair value is estimated using net asset value per share (or its equivalent) as of December 31, 2018 and 2017:

		December 31, 2018		
Common Collective Trust:	Fair Value	Unfunded Commitment	Redemption Frequency	Redemption Notice Period
Metlife Group Annuity Contract	$ 909,627	$0	Daily	N/A
Total Common Collective Trust	$ 909,627			

		December 31, 2017		
Common Collective Trust:	Fair Value	Unfunded Commitment	Redemption Frequency	Redemption Notice Period
Metlife Group Annuity Contract	$ 649,324	$0	Daily	N/A
Total Common Collective Trust	$ 649,324			

5. PLAN TERMINATION

Although it has not expressed any intent to do so, the Company has the right under the Plan to discontinue all contributions at any time and to terminate the Plan subject to the provisions of ERISA. In the event of Plan termination, participants will become 100% vested in their employer contributions.

6. PARTY-IN-INTEREST TRANSACTIONS

Through December 14, 2017, the Plan's investments were held at Fidelity Management Trust Company, the trustee of the Plan, thus a party-in-interest**.**

Beginning December 15, 2017, the Plan's investments are held at Vanguard Fiduciary Trust Company, the trustee of the Plan, thus a party-in-interest.

There were no reportable transactions or non-exempt transactions with known parties-in-interest as defined in ERISA during the 2018 and 2017 plan years.

7. RISKS AND UNCERTAINTIES

The plan invests in various investment securities. Investment securities are exposed to various risks, such as interest rate, credit and market risks. Due to the level of risk associated with certain investment securities, it is at least reasonably possible that changes in the values of investment securities will occur in the near term and that such changes could materially affect the participants' account balances and the amounts reported in the statement of net assets available for benefits.

8. QUALIFIED TAX STATUS

Through December 14, 2017 the Plan is a Volume Submitter Profit Sharing Plan which received a favorable opinion letter from the Internal Revenue Service on March 31, 2014, stating that the plan is acceptable under Code Section 401 of the Internal Revenue Code ("IRC") for the use by employers for the benefit of their employees**.**

Beginning December 15, 2017 the Plan adopted a Prototype Non-standardized Profit Sharing Plan with CODA which received a favorable opinion letter from the Internal Revenue Service on May 28, 2014, stating that the plan is acceptable under Code Section 401 of the Internal Revenue Code ("IRC") for the use by employers for the benefit of their employees.

Accordingly, no provisions for federal income taxes has been made in the accompanying financial statements. The Plan administrator believes that the Plan is designed and is currently being operated in compliance with the applicable requirements of the IRC and, therefore, believes that the Plan is qualified, and the related trust is tax-exempt. The Plan administrator believes the Plan is no longer subject to income tax examination for years prior to 2015.

9. INFORMATION PREPARED AND CERTIFIED BY CUSTODIANS

The plan administrator has elected the method of compliance permitted by 29 CFR 2520.103-8 of the U.S. Department of Labor's Rules and Regulations for Reporting and Disclosure under the ERISA. Accordingly, certain information related to investments and notes receivable from participants disclosed in the accompanying financial statements and the supplemental schedule, including investments and notes receivable from participants held at December 31, 2018 and 2017, and net appreciation (depreciation) in fair value of investments, interest and dividends, and contract administrative fees for the year ended December 31, 2018 and 2017, was obtained or derived from information supplied to the plan administrator and certified as complete and accurate by Vanguard Fiduciary Trust Company and Fidelity Management Trust Company (the trustee/custodians of the Plan).

10. CONTRACT WITH INVESTMENT COMPANY

The Plan was party to an investment contract with Fidelity Management Trust Company through December 14, 2017. Beginning December 15, 2017 the Plan is party to an investment contract with Vanguard Fiduciary Trust Company. The accounts are credited with earnings on the underlying investments and charged for participant withdrawals and administrative expenses. The contracts are included in the statements of net assets available for benefits.

IPsoft Incorporated 401(k) Plan
Schedule H, Line 4(i) - Schedule of Assets (Held at End of Year)
December 31, 2018

2018 Form 5500
EIN: #22-2181314
Plan #002

(a)	(b) Identity of issue, borrower, lessor, or similar party	(c) Description of Investment	(d) ** Cost	(e) Current Value
	MetLife GAC - 25157 Class O	Collective Investment Trust	**	$ 909,627
	American Funds EuroPacific Growth Fund; Class R-6	Mutual Funds	**	335,127
	Delaware Small Cap Value Fund; Class R-6	Mutual Funds	**	78,409
	IShares S&P 500 Index Fund; Class K	Mutual Funds	**	2,518,674
	Janus Venture Fund; Class N	Mutual Funds	**	277,608
	Pioneer Bond Fund; Class K	Mutual Funds	**	569,246
	T. Rowe Price Blue Chip Growth Fund; I Class	Mutual Funds	**	1,539,157
	Templeton Global Bond Fund; R6 Class	Mutual Funds	**	256,351
	The Hartford MidCap Fund; Class R6	Mutual Funds	**	45,193
*	Vanguard Equity Income Fund Admiral Shares	Mutual Funds	**	969,658
*	Vanguard Federal Money Market Fund	Mutual Funds	**	23,387
*	Vanguard Information Tech Index Fund; Adm Shares	Mutual Funds	**	1,827,687
*	Vanguard Institution Target Retirement 2015 Fund	Mutual Funds	**	36,310
*	Vanguard Institution Target Retirement 2020 Fund	Mutual Funds	**	361,446
*	Vanguard Institution Target Retirement 2025 Fund	Mutual Funds	**	1,603,273
*	Vanguard Institution Target Retirement 2030 Fund	Mutual Funds	**	3,066,288
*	Vanguard Institution Target Retirement 2035 Fund	Mutual Funds	**	3,585,501
*	Vanguard Institution Target Retirement 2040 Fund	Mutual Funds	**	7,477,551
*	Vanguard Institution Target Retirement 2045 Fund	Mutual Funds	**	8,693,653
*	Vanguard Institution Target Retirement 2050 Fund	Mutual Funds	**	4,715,638
*	Vanguard Institution Target Retirement 2055 Fund	Mutual Funds	**	3,027,349
*	Vanguard Institution Target Retirement 2060 Fund	Mutual Funds	**	199,421
*	Vanguard Institution Target Retirement 2065 Fund	Mutual Funds	**	33,311
*	Vanguard Institution Target Retirement Income Fund	Mutual Funds	**	201,835
*	Vanguard Mid-Cap Index Fund Admiral Shares	Mutual Funds	**	1,348,140
*	Vanguard Mid-Cap Value Index Index Fund Admiral	Mutual Funds	**	71,871
*	Vanguard Real Estate Index Fund Admiral Shares	Mutual Funds	**	212,860
*	Vanguard Small-Cap Index Fund Admiral Shares	Mutual Funds	**	542,580
	iShares MSCI Total International Index Fund; Class K	Mutual Funds	**	1,504,194
	Notes Receivable from Participants	Rates 4.25%-6.25%	0	890,848
				$ 46,922,193

* Indicates party-in-interest as defined by ERISA.
** Cost information is not required for participant - directed investments and therefore not included.

IPsoft Incorporated 401(k) Plan

Financial Statements

December 31, 2018 and 2017

IPsoft Incorporated 401(k) Plan
Index to the Financial Statements
December 31, 2018 and 2017

Page

Independent Auditor's Report 1-2

Financial Statements

Statements of Net Assets Available for Benefits 3

Statements of Changes in Net Assets Available for Benefits 4

Notes to the Financial Statements 5-10

Supplemental Schedule

Schedule H, Line 4(i) - Schedule of Assets (Held at End of Year) 11

ACCOUNTANTS + ADVISORS

www.rrbb.com

ROSENBERG RICH BAKER BERMAN & COMPANY

265 Davidson Avenue, Suite 210 • Somerset, NJ 08873-4120 • PHONE 908-231-1000 • FAX 908-231-6894
111 Dunnell Road, Suite 100 • Maplewood, NJ 07040 • PHONE 973-763-6363 • FAX 973-763-4430

Independent Auditor's Report

Trustees and Plan Administrator of
the IPsoft Incorporated 401(k) Plan

Report on the Financial Statements

We were engaged to audit the accompanying financial statements of IPsoft Incorporated 401(k) Plan, which comprise the statements of net assets available for benefits as of December 31, 2018 and 2017, and the related statements of changes in net assets available for benefits for the years then ended and the related notes to the financial statements.

Management's Responsibility for the Financial Statements

Plan management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on conducting the audit in accordance with auditing standards generally accepted in the United States of America. Because of the matter described in the Basis for Disclaimer of Opinion paragraph, however, we were not able to obtain sufficient appropriate audit evidence to provide a basis for an audit opinion.

Basis for Disclaimer of Opinion

As permitted by 29 CFR 2520.103-8 of the Department of Labor's Rules and Regulations for Reporting and Disclosure under the Employee Retirement Income Security Act of 1974, the plan administrator instructed us not to perform, and we did not perform, any auditing procedures with respect to the information summarized in the note entitled "INFORMATION PREPARED AND CERTIFIED BY CUSTODIANS", which was certified by Fidelity Management Trust Company and Vanguard Fiduciary Trust Company (the custodians/trustees) of the plan, except for comparing the information with the related information included in the financial statements and the supplemental schedule. The plan administrator has informed us that the custodians/trustees hold the Plan's investment assets and execute investment transactions. The plan administrator has obtained certifications from the custodians/trustees as of and for the years ended December 31, 2018 and 2017, that the information provided to the plan administrator by the custodians/trustees are complete and accurate.

AMERICAN INSTITUTE OF CERTIFIED PUBLIC ACCOUNTANTS • CENTER FOR AUDIT QUALITY • PRIVATE COMPANIES PRACTICE SECTION • PRIME GLOBAL • REGISTERED WITH THE PUBLIC COMPANY ACCOUNTING OVERSIGHT BOARD

Trustees and Plan Administrator of
the IPsoft Incorporated 401(k) Plan

Disclaimer of Opinion

Because of the significance of the matter described in the Basis for Disclaimer of Opinion paragraph, we have not been able to obtain sufficient appropriate audit evidence to provide a basis for an audit opinion. Accordingly, we do not express an opinion on these financial statements.

Other Matter- Supplemental Schedules

The supplemental Schedule of Assets (Held at End of Year) as of December 31, 2018 is required by the Department of Labor's (DOL) Rules and Regulations for Reporting and Disclosure under the Employee Retirement Income Security Act of 1974 and are presented for the purposes of additional analysis and are not required part of the financial statements. Because of the significant of the matter described in the Basis for Disclaimer of Opinion paragraph, we do not express an opinion on the supplemental schedule.

Report on Form and Content in Compliance with DOL Rules and Regulations

The form and content of the information included in the financial statements and supplemental schedule, other than that derived from the information certified by the custodians/trustees, have been audited by us in accordance with auditing standards generally accepted in the United States of America and, in our opinion, are presented in compliance with the Department of Labor's Rules and Regulations for Reporting and Disclosure under the Employee Retirement Income Security Act of 1974.

Rosenberg Rich Baker Berman & Company

Somerset, New Jersey
October 10, 2019

IPsoft Incorporated 401(k) Plan
Statements of Net Assets Available for Benefits

	December 31, 2018	December 31, 2017
Assets		
Investments		
Investments at fair value:		
Mutual funds	$ 45,121,718	$ 40,370,964
Investments in collective investment trust:		
Stable value fund	909,627	649,324
Total Investments	46,031,345	41,020,288
Receivables		
Employer contribution	85,289	401,413
Participant contributions	-	345,722
Notes receivable from participants	890,848	818,545
Total Receivables	976,137	1,565,680
Net assets available for benefits	$ 47,007,482	$ 42,585,968

See notes to the financial statements.

IPsoft Incorporated 401(k) Plan
Statements of Changes In Net Assets Available for Benefits

	Year Ended December 31,	
	2018	2017
Additions to net assets attributed to:		
Investment income:		
Net (depreciation) appreciation in fair value of investments	$ (4,455,707)	$ 4,678,870
Dividends, interest and other income	1,129,368	1,559,999
Interest income on notes receivable from participants	44,158	28,858
Earnings on common collective trust investment	27,887	357
Other Income	734	-
Total investment income (loss)	(3,253,560)	6,268,084
Contributions:		
Employee elective deferral contributions	5,617,019	4,477,500
Employer matching contribution	4,317,517	3,327,781
Employee rollovers	1,893,475	1,329,349
Total contributions	11,828,011	9,134,630
Total additions	8,574,451	15,402,714
Deductions from net assets attributed to:		
Benefits paid to participants	4,077,271	2,752,875
Contract administrative fees	75,666	6,225
Total deductions	4,152,937	2,759,100
Net increase	4,421,514	12,643,614
Net assets available for benefits, at beginning of year	42,585,968	29,942,354
Net assets available for benefits, at end of year	$ 47,007,482	$ 42,585,968

See notes to the financial statements.

1. DESCRIPTION OF PLAN

The following description of the IPsoft Incorporated (the"Company") 401(k) Plan provides only general information. Participants should refer to the Plan agreement for a more complete description of the Plan's provisions.

General

The effective date of the Plan is July 1, 2004. It was most recently restated as of December 15, 2017. The Plan is subject to the provisions of the Employee Retirement Income Security Act of 1974 ("ERISA"). It is a defined contribution plan covering all eligible employees of the Company. Employees are eligible to participate the first day of each month upon completion of three months of service. The Plan year begins every January 1 for a twelve consecutive month period, ending every December 31.

Contributions

Each year, participants may contribute up to 50% of the total compensation paid by the employer to such participant while a member of the plan, not to exceed the statutory dollar limitations. Participants who have attained age 50 before the end of the Plan year are eligible to elect to make "catch-up" contributions set by law. Beginning December 15, 2017 the Plan includes an automatic enrollment provision for employees hired after that date of 3% of eligible compensation unless the participant elects otherwise. Participants may also roll over amounts representing distributions from other qualified defined benefit or defined contribution plans.

Effective January 1, 2009, the Plan adopted a safe harbor provision whereby the Plan Sponsor matches 100% of the first 6% of employee compensation that a participant contributes, not to exceed the employees' deferred contribution. In addition, the Company may elect to make a discretionary contribution but elected not to make such a contribution for the plan years ended December 31, 2018 and December 31, 2017.

Participant Accounts

Each participant's account is credited with the participant's contribution and allocation of (a) the Company's fixed and discretionary matching contributions, if any, and (b) Plan earnings or losses, and charged with an allocation of administrative expenses. Allocations are based on participant earnings or account balances, as defined. Employer contributions are subject to vesting schedule requirements. The benefit to which a participant is entitled is the benefit that can be provided from the participant's vested account.

Vesting

Participants are immediately vested in their elective contributions, rollover contributions and the employer safe harbor matching contributions, plus actual earnings or losses thereon.

Investment Options

The Plan offers participants investment options of varying risk. The participants may change investment options at their discretion. Options were provided and managed by Fidelity Investment Management Trust Company through December 14, 2017. As of December 15, 2017 all Plan assets were transferred to Vanguard, which offers participants over 25 investment choices of varying risk.

1. DESCRIPTION OF PLAN (continued)

Payment of Benefits

Upon termination of service due to death, disability, or normal retirement, a participant may receive a lump sum payment equal to the value of the participant's vested interest in his or her account, can roll the amount over into another plan, or delay the distribution until the participant is required by law to receive minimum required distributions. For termination of service due for other reasons, a participant may elect to receive the value of the vested interest in a single cash distribution, as soon as administratively feasible after the last day of the Plan year coinciding with or next following the date on which the participant terminate employment.

Notes Receivable from Participants

Participants may borrow from their accounts a minimum of $1,000 up to a maximum equal to the lesser of $50,000 or 50% of their vested account balance. The loans are secured by the balance in the participant's account and bear interest at the prevailing rate at the time of application. Such amounts have repayment schedules of five years or less, except for those loans which are used to acquire a principal residence of the participant. Principal and interest is paid ratably through monthly payroll deductions. The interest rate on participants loans range from 4.25% - 6.25% at December 31, 2018.

Plan Expenses

Plan expenses include investment fees directly charged to investment returns of each fund. Plan administration fees are paid by the Company and transactions fees are paid by the Plan.

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Basis of Accounting

The financial statements of the Plan are prepared under the accrual method of accounting in conformity with accounting principles generally accepted in the United States of America ("GAAP").

Investment Valuation and Income Recognition

The Plan's investments are reported at fair value. Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement value. The Plan administrator determines the valuation policies utilizing information provided by the investment advisors, custodians, and other professionals. Purchases and sales of securities are recorded on the trade-date basis. Interest income is recorded on the accrual basis. Dividends are recorded on the ex-dividend date. Net appreciation includes the Plan's gains and losses on investments bought and sold as well as held during the year.

Notes Receivable from Participants

Notes receivable from participants are measured at their unpaid principal balances plus any accrued but unpaid interest. Delinquent notes receivable from participants are recorded as a distribution based upon the terms of the plan document.

Use of Estimates

The preparation of financial statements in conformity with U.S. generally accepted accounting principles requires the Plan administrator to make estimates and assumptions that affect the reported amounts and disclosures. Accordingly, actual results could differ from those estimates.

Payment of Benefits

Benefits payments to participants are recorded upon distribution.

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

Plan Expenses

All expenses related to the operation of the Plan are paid by the Plan. Certain expenses of maintaining the Plan are paid directly by the Company and are excluded from the financial statements. Fees related to the administration of notes receivable from participants are charged directly to the participant's accounts and are included in administrative expenses. Investment related expenses are included in net appreciation of fair value of investments.

Subsequent Events Evaluation Date

In accordance with FASB ASC 855-10-50. "Subsequent Events,", the plan has evaluated subsequent events and transactions and determined there were no significant events to report through October 10, 2019, which is the date the financial statements were available to be issued.

3. FAIR VALUE MEASUREMENTS

The Plan investments are reported at fair value in the accompanying statement of net assets available for benefits. The methods used to measure fair value may produce an amount that may not be indicative of net realizable value or reflective of future fair values. Furthermore, although the Plan believes its valuation methods are appropriate and consistent with other market participants, the use of different methodologies or assumptions to determine the fair value of certain financial instruments could result in a different fair value measurement at the reporting date.

The fair value measurement accounting literature establishes a fair value hierarchy that prioritizes the inputs to valuation techniques used to measure fair value. This hierarchy consists of three broad levels: Level 1 inputs consist of unadjusted quoted prices in active markets for identical assets and have the highest priority, and Level 3 inputs are unobservable and have the lowest priority. The Plan uses appropriate valuation techniques based on the available inputs to measure the fair value of its investments. When available, the Plan measures fair value using Level 1 inputs because they generally provide the most reliable evidence of fair value.

Level 1: Inputs to the valuation methodology are adjusted quoted prices for identical assets or liabilities in active markets that the Plan has the ability to access.

Level 2: Inputs to the valuation methodology include: Quoted prices for similar assets or liabilities in active markets; Quoted prices for identical or similar assets or liabilities in inactive markets; Inputs other than quoted prices that are observable for the assets or liabilities; Inputs that are derived principally from or corroborated by observable market data by correlation or other means.

If the asset or liability has a specified (contractual) term, the level 2 input must be observable for substantially the full term of the asset or liability.

Level 3: Inputs to the valuation methodology are unobservable and significant to the fair value measurement.

3. FAIR VALUE MEASUREMENTS (continued)

The following is a description of the valuation methodologies used for assets measured at fair value on a recurring basis at December 31, 2018 and 2017:

Mutual Funds: Valued at the daily closing price as reported by the fund. Mutual funds held by the Plan are open-end mutual funds that are registered with the U.S. Securities and Exchange Commission. These funds are required to publish their daily net asset value and to transact at that price. the mutual funds held by the Plan are deemed to be actively traded.

Assets measured at fair value on a recurring basis are summarized below:

		Fair Value Measurements at the End of Reporting Period Using:		
As of December 31, 2018:	Total	Level 1	Level 2	Level 3
Mutual funds	$ 45,121,718	$ 45,121,718	$ -	$ -
Total assets in the fair value hierarchy	45,121,718	45,121,718	-	-
Investments measured at NAV*	909,627	-	-	-
Total	$ 46,031,345	$ 45,121,718	$ -	$ -

		Fair Value Measurements at the End of Reporting Period Using:		
As of December 31, 2017:	Total	Level 1	Level 2	Level 3
Mutual funds	$ 40,370,964	$ 40,370,964	$ -	$ -
Total assets in the fair value hierarchy	40,370,964	40,370,964	-	-
Investments measured at NAV*	649,324	-	-	-
Total	$ 41,020,288	$ 40,370,964	$ -	$ -

* *In accordance with Subtopic 820-15, certain investments that were measured at NAV per shares (or its equivalent) have not been classified in the fair value hierarchy. The fair value amounts presented in this table are intended to permit reconciliation of the fair value hierarchy to the line items presented in the statement of net assets available for benefits.*

4. COLLECTIVE INVESTMENT TRUST

Through Vanguard the Plan is party to an investment contract called MetLife GAC - 25157. This fund invests entirely in the MetLife Group Annuity Contract 25157 which consists of separately managed investment portfolios directed by Reliance Trust Company. The investment portfolios consist primarily of domestic corporate and government bonds. The fund seeks to preserve principal and accumulated interest for participant-initiated transactions.

Participants may ordinarily direct the withdrawal or transfer of all or a portion of their investment at contract value.

The average yield was approximately 2.9% and 2.5% for 2018 and 2017, respectively. The fund seeks to preserve the value of $1.00 per share, though it does not guarantee it will do so.

4. COLLECTIVE INVESTMENT TRUST (continued)

Certain events, such as premature termination of the contract by the Plan or the termination of the Plan, would limit the Plan's ability to transact at contract value with Vanguard. The Plan administrator believes the occurrence of such events that would also limit the Plan's ability to transact at contract value with Plan participants is not probable.

The following table sets forth additional disclosures of Plan's investments whose fair value is estimated using net asset value per share (or its equivalent) as of December 31, 2018 and 2017:

		December 31, 2018		
Common Collective Trust:	Fair Value	Unfunded Commitment	Redemption Frequency	Redemption Notice Period
Metlife Group Annuity Contract	$ 909,627	$0	Daily	N/A
Total Common Collective Trust	$ 909,627			

		December 31, 2017		
Common Collective Trust:	Fair Value	Unfunded Commitment	Redemption Frequency	Redemption Notice Period
Metlife Group Annuity Contract	$ 649,324	$0	Daily	N/A
Total Common Collective Trust	$ 649,324			

5. PLAN TERMINATION

Although it has not expressed any intent to do so, the Company has the right under the Plan to discontinue all contributions at any time and to terminate the Plan subject to the provisions of ERISA. In the event of Plan termination, participants will become 100% vested in their employer contributions.

6. PARTY-IN-INTEREST TRANSACTIONS

Through December 14, 2017, the Plan's investments were held at Fidelity Management Trust Company, the trustee of the Plan, thus a party-in-interest**.**

Beginning December 15, 2017, the Plan's investments are held at Vanguard Fiduciary Trust Company, the trustee of the Plan, thus a party-in-interest.

There were no reportable transactions or non-exempt transactions with known parties-in-interest as defined in ERISA during the 2018 and 2017 plan years.

7. RISKS AND UNCERTAINTIES

The plan invests in various investment securities. Investment securities are exposed to various risks, such as interest rate, credit and market risks. Due to the level of risk associated with certain investment securities, it is at least reasonably possible that changes in the values of investment securities will occur in the near term and that such changes could materially affect the participants' account balances and the amounts reported in the statement of net assets available for benefits.

8. QUALIFIED TAX STATUS

Through December 14, 2017 the Plan is a Volume Submitter Profit Sharing Plan which received a favorable opinion letter from the Internal Revenue Service on March 31, 2014, stating that the plan is acceptable under Code Section 401 of the Internal Revenue Code ("IRC") for the use by employers for the benefit of their employees**.**

Beginning December 15, 2017 the Plan adopted a Prototype Non-standardized Profit Sharing Plan with CODA which received a favorable opinion letter from the Internal Revenue Service on May 28, 2014, stating that the plan is acceptable under Code Section 401 of the Internal Revenue Code ("IRC") for the use by employers for the benefit of their employees.

Accordingly, no provisions for federal income taxes has been made in the accompanying financial statements. The Plan administrator believes that the Plan is designed and is currently being operated in compliance with the applicable requirements of the IRC and, therefore, believes that the Plan is qualified, and the related trust is tax-exempt. The Plan administrator believes the Plan is no longer subject to income tax examination for years prior to 2015.

9. INFORMATION PREPARED AND CERTIFIED BY CUSTODIANS

The plan administrator has elected the method of compliance permitted by 29 CFR 2520.103-8 of the U.S. Department of Labor's Rules and Regulations for Reporting and Disclosure under the ERISA. Accordingly, certain information related to investments and notes receivable from participants disclosed in the accompanying financial statements and the supplemental schedule, including investments and notes receivable from participants held at December 31, 2018 and 2017, and net appreciation (depreciation) in fair value of investments, interest and dividends, and contract administrative fees for the year ended December 31, 2018 and 2017, was obtained or derived from information supplied to the plan administrator and certified as complete and accurate by Vanguard Fiduciary Trust Company and Fidelity Management Trust Company (the trustee/custodians of the Plan).

10. CONTRACT WITH INVESTMENT COMPANY

The Plan was party to an investment contract with Fidelity Management Trust Company through December 14, 2017. Beginning December 15, 2017 the Plan is party to an investment contract with Vanguard Fiduciary Trust Company. The accounts are credited with earnings on the underlying investments and charged for participant withdrawals and administrative expenses. The contracts are included in the statements of net assets available for benefits.

IPsoft Incorporated 401(k) Plan
Schedule H, Line 4(i) - Schedule of Assets (Held at End of Year)
December 31, 2018

2018 Form 5500
EIN: #22-2181314
Plan #002

(a)	(b) Identity of issue, borrower, lessor, or similar party	(c) Description of Investment	(d) ** Cost	(e) Current Value
	MetLife GAC - 25157 Class O	Collective Investment Trust	**	$ 909,627
	American Funds EuroPacific Growth Fund; Class R-6	Mutual Funds	**	335,127
	Delaware Small Cap Value Fund; Class R-6	Mutual Funds	**	78,409
	IShares S&P 500 Index Fund; Class K	Mutual Funds	**	2,518,674
	Janus Venture Fund; Class N	Mutual Funds	**	277,608
	Pioneer Bond Fund; Class K	Mutual Funds	**	569,246
	T. Rowe Price Blue Chip Growth Fund; I Class	Mutual Funds	**	1,539,157
	Templeton Global Bond Fund; R6 Class	Mutual Funds	**	256,351
	The Hartford MidCap Fund; Class R6	Mutual Funds	**	45,193
*	Vanguard Equity Income Fund Admiral Shares	Mutual Funds	**	969,658
*	Vanguard Federal Money Market Fund	Mutual Funds	**	23,387
*	Vanguard Information Tech Index Fund; Adm Shares	Mutual Funds	**	1,827,687
*	Vanguard Institution Target Retirement 2015 Fund	Mutual Funds	**	36,310
*	Vanguard Institution Target Retirement 2020 Fund	Mutual Funds	**	361,446
*	Vanguard Institution Target Retirement 2025 Fund	Mutual Funds	**	1,603,273
*	Vanguard Institution Target Retirement 2030 Fund	Mutual Funds	**	3,066,288
*	Vanguard Institution Target Retirement 2035 Fund	Mutual Funds	**	3,585,501
*	Vanguard Institution Target Retirement 2040 Fund	Mutual Funds	**	7,477,551
*	Vanguard Institution Target Retirement 2045 Fund	Mutual Funds	**	8,693,653
*	Vanguard Institution Target Retirement 2050 Fund	Mutual Funds	**	4,715,638
*	Vanguard Institution Target Retirement 2055 Fund	Mutual Funds	**	3,027,349
*	Vanguard Institution Target Retirement 2060 Fund	Mutual Funds	**	199,421
*	Vanguard Institution Target Retirement 2065 Fund	Mutual Funds	**	33,311
*	Vanguard Institution Target Retirement Income Fund	Mutual Funds	**	201,835
*	Vanguard Mid-Cap Index Fund Admiral Shares	Mutual Funds	**	1,348,140
*	Vanguard Mid-Cap Value Index Index Fund Admiral	Mutual Funds	**	71,871
*	Vanguard Real Estate Index Fund Admiral Shares	Mutual Funds	**	212,860
*	Vanguard Small-Cap Index Fund Admiral Shares	Mutual Funds	**	542,580
	iShares MSCI Total International Index Fund; Class K	Mutual Funds	**	1,504,194
	Notes Receivable from Participants	Rates 4.25%-6.25%	0	890,848
				$ 46,922,193

* Indicates party-in-interest as defined by ERISA.
** Cost information is not required for participant - directed investments and therefore not included.