

Form 5500 Department of the Treasury Internal Revenue Service Department of Labor Employee Benefits Security Administration Pension Benefit Guaranty Corporation	Annual Return/Report of Employee Benefit Plan This form is required to be filed for employee benefit plans under sections 104 and 4065 of the Employee Retirement Income Security Act of 1974 (ERISA) and sections 6057(b) and 6058(a) of the Internal Revenue Code (the Code). <p style="text-align: center;">▶ Complete all entries in accordance with the instructions to the Form 5500.</p>	OMB Nos. 1210-0110 1210-0089 <div style="text-align: center; font-size: 1.5em; font-weight: bold;">2019</div> This Form is Open to Public Inspection
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Part I	Annual Report Identification Information
For calendar plan year 2019 or fiscal plan year beginning <u>01/01/2019</u> and ending <u>12/31/2019</u>	
A	This return/report is for: ☐ a multiemployer plan ☐ a multiple-employer plan (Filers checking this box must attach a list of participating employer information in accordance with the form instructions.)
	☒ a single-employer plan ☐ a DFE (specify) _____
B	This return/report is: ☐ the first return/report ☐ the final return/report
	☐ an amended return/report ☐ a short plan year return/report (less than 12 months)
C	If the plan is a collectively-bargained plan, check here. ▶ ☐
D	Check box if filing under: ☒ Form 5558 ☐ automatic extension ☐ the DFVC program
	☐ special extension (enter description) _____

Part II	Basic Plan Information —enter all requested information						
1a	Name of plan <u>VONAGE 401(K) RETIREMENT PLAN</u>						
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 10%;">1b</td> <td>Three-digit plan number (PN) ▶ <u>001</u></td> </tr> <tr> <td>1c</td> <td>Effective date of plan <u>03/01/2001</u></td> </tr> </table>	1b	Three-digit plan number (PN) ▶ <u>001</u>	1c	Effective date of plan <u>03/01/2001</u>		
1b	Three-digit plan number (PN) ▶ <u>001</u>						
1c	Effective date of plan <u>03/01/2001</u>						
2a	Plan sponsor's name (employer, if for a single-employer plan) Mailing address (include room, apt., suite no. and street, or P.O. Box) City or town, state or province, country, and ZIP or foreign postal code (if foreign, see instructions) <u>VONAGE HOLDINGS CORP</u> <u>23 MAIN STREET</u> <u>HOLMDEL, NJ 07733</u>						
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 10%;">2b</td> <td>Employer Identification Number (EIN) <u>11-3547680</u></td> </tr> <tr> <td>2c</td> <td>Plan Sponsor's telephone number <u>732-528-2600</u></td> </tr> <tr> <td>2d</td> <td>Business code (see instructions) <u>517000</u></td> </tr> </table>	2b	Employer Identification Number (EIN) <u>11-3547680</u>	2c	Plan Sponsor's telephone number <u>732-528-2600</u>	2d	Business code (see instructions) <u>517000</u>
2b	Employer Identification Number (EIN) <u>11-3547680</u>						
2c	Plan Sponsor's telephone number <u>732-528-2600</u>						
2d	Business code (see instructions) <u>517000</u>						

Caution: A penalty for the late or incomplete filing of this return/report will be assessed unless reasonable cause is established.

Under penalties of perjury and other penalties set forth in the instructions, I declare that I have examined this return/report, including accompanying schedules, statements and attachments, as well as the electronic version of this return/report, and to the best of my knowledge and belief, it is true, correct, and complete.

SIGN HERE	Filed with authorized/valid electronic signature.	10/14/2020	MARIE CAMPBELL
	Signature of plan administrator	Date	Enter name of individual signing as plan administrator
SIGN HERE			
	Signature of employer/plan sponsor	Date	Enter name of individual signing as employer or plan sponsor
SIGN HERE			
	Signature of DFE	Date	Enter name of individual signing as DFE

For Paperwork Reduction Act Notice, see the Instructions for Form 5500.

Form 5500 (2019)
v. 190130

3a Plan administrator's name and address ☒ Same as Plan Sponsor	3b Administrator's EIN 3c Administrator's telephone number <div style="background-color: #cccccc; height: 40px; width: 100%;"></div>
4 If the name and/or EIN of the plan sponsor or the plan name has changed since the last return/report filed for this plan, enter the plan sponsor's name, EIN, the plan name and the plan number from the last return/report: a Sponsor's name c Plan Name	4b EIN 4d PN
5 Total number of participants at the beginning of the plan year	5 2067
6 Number of participants as of the end of the plan year unless otherwise stated (welfare plans complete only lines 6a(1) , 6a(2) , 6b , 6c , and 6d). a(1) Total number of active participants at the beginning of the plan year a(2) Total number of active participants at the end of the plan year b Retired or separated participants receiving benefits..... c Other retired or separated participants entitled to future benefits d Subtotal. Add lines 6a(2) , 6b , and 6c e Deceased participants whose beneficiaries are receiving or are entitled to receive benefits. f Total. Add lines 6d and 6e g Number of participants with account balances as of the end of the plan year (only defined contribution plans complete this item) h Number of participants who terminated employment during the plan year with accrued benefits that were less than 100% vested	6a(1) 1444 6a(2) 1406 6b 3 6c 688 6d 2097 6e 1 6f 2098 6g 2024 6h 91
7 Enter the total number of employers obligated to contribute to the plan (only multiemployer plans complete this item)	7

8a If the plan provides pension benefits, enter the applicable pension feature codes from the List of Plan Characteristics Codes in the instructions:

2K 2S 2T 3D 2E 2F 2G 2J

b If the plan provides welfare benefits, enter the applicable welfare feature codes from the List of Plan Characteristics Codes in the instructions:

9a Plan funding arrangement (check all that apply) (1) ☐ Insurance (2) ☐ Code section 412(e)(3) insurance contracts (3) ☒ Trust (4) ☐ General assets of the sponsor	9b Plan benefit arrangement (check all that apply) (1) ☐ Insurance (2) ☐ Code section 412(e)(3) insurance contracts (3) ☒ Trust (4) ☐ General assets of the sponsor
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10 Check all applicable boxes in 10a and 10b to indicate which schedules are attached, and, where indicated, enter the number attached. (See instructions)

a Pension Schedules

- (1)** ☒ **R** (Retirement Plan Information)
- (2)** ☐ **MB** (Multiemployer Defined Benefit Plan and Certain Money Purchase Plan Actuarial Information) - signed by the plan actuary
- (3)** ☐ **SB** (Single-Employer Defined Benefit Plan Actuarial Information) - signed by the plan actuary

b General Schedules

- (1)** ☒ **H** (Financial Information)
- (2)** ☐ **I** (Financial Information – Small Plan)
- (3)** ☐ **A** (Insurance Information)
- (4)** ☒ **C** (Service Provider Information)
- (5)** ☐ **D** (DFE/Participating Plan Information)
- (6)** ☐ **G** (Financial Transaction Schedules)

Part III Form M-1 Compliance Information (to be completed by welfare benefit plans)

11a If the plan provides welfare benefits, was the plan subject to the Form M-1 filing requirements during the plan year? (See instructions and 29 CFR 2520.101-2.) ☐ Yes ☐ No

If "Yes" is checked, complete lines 11b and 11c.

11b Is the plan currently in compliance with the Form M-1 filing requirements? (See instructions and 29 CFR 2520.101-2.) ☐ Yes ☐ No

11c Enter the Receipt Confirmation Code for the 2019 Form M-1 annual report. If the plan was not required to file the 2019 Form M-1 annual report, enter the Receipt Confirmation Code for the most recent Form M-1 that was required to be filed under the Form M-1 filing requirements. (Failure to enter a valid Receipt Confirmation Code will subject the Form 5500 filing to rejection as incomplete.)

Receipt Confirmation Code _____

SCHEDULE C (Form 5500) Department of the Treasury Internal Revenue Service Department of Labor Employee Benefits Security Administration Pension Benefit Guaranty Corporation	Service Provider Information This schedule is required to be filed under section 104 of the Employee Retirement Income Security Act of 1974 (ERISA). ▶ File as an attachment to Form 5500.	OMB No. 1210-0110
		2019
		This Form is Open to Public Inspection.

For calendar plan year 2019 or fiscal plan year beginning 01/01/2019 and ending 12/31/2019		
A Name of plan VONAGE 401(K) RETIREMENT PLAN	B Three-digit plan number (PN) ▶	001
C Plan sponsor's name as shown on line 2a of Form 5500 VONAGE HOLDINGS CORP	D Employer Identification Number (EIN) 11-3547680	

Part I	Service Provider Information (see instructions)
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You must complete this Part, in accordance with the instructions, to report the information required for **each person** who received, directly or indirectly, \$5,000 or more in total compensation (i.e., money or anything else of monetary value) in connection with services rendered to the plan or the person's position with the plan during the plan year. If a person received **only** eligible indirect compensation for which the plan received the required disclosures, you are required to answer line 1 but are not required to include that person when completing the remainder of this Part.

1 Information on Persons Receiving Only Eligible Indirect Compensation

a Check "Yes" or "No" to indicate whether you are excluding a person from the remainder of this Part because they received only eligible indirect compensation for which the plan received the required disclosures (see instructions for definitions and conditions)..... ☒ Yes ☐ No

b If you answered line 1a "Yes," enter the name and EIN or address of each person providing the required disclosures for the service providers who received only eligible indirect compensation. Complete as many entries as needed (see instructions).

(b) Enter name and EIN or address of person who provided you disclosures on eligible indirect compensation
FIDELITY INVESTMENTS INSTITUTIONAL
04-2647786

(b) Enter name and EIN or address of person who provided you disclosures on eligible indirect compensation

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2. Information on Other Service Providers Receiving Direct or Indirect Compensation. Except for those persons for whom you answered "Yes" to line 1a above, complete as many entries as needed to list each person receiving, directly or indirectly, \$5,000 or more in total compensation (i.e., money or anything else of value) in connection with services rendered to the plan or their position with the plan during the plan year. (See instructions).

(a) Enter name and EIN or address (see instructions)

CAPITAL MANAGEMENT GROUP

13-4071393

(b) Service Code(s)	(c) Relationship to employer, employee organization, or person known to be a party-in-interest	(d) Enter direct compensation paid by the plan. If none, enter -0-.	(e) Did service provider receive indirect compensation? (sources other than plan or plan sponsor)	(f) Did indirect compensation include eligible indirect compensation, for which the plan received the required disclosures?	(g) Enter total indirect compensation received by service provider excluding eligible indirect compensation for which you answered "Yes" to element (f). If none, enter -0-.	(h) Did the service provider give you a formula instead of an amount or estimated amount?
70	CONSULTANT	75045	Yes ☐ No ☒	Yes ☐ No ☐		Yes ☐ No ☐

(a) Enter name and EIN or address (see instructions)

STRATEGIC ADVISORS, INC.

04-2654524

(b) Service Code(s)	(c) Relationship to employer, employee organization, or person known to be a party-in-interest	(d) Enter direct compensation paid by the plan. If none, enter -0-.	(e) Did service provider receive indirect compensation? (sources other than plan or plan sponsor)	(f) Did indirect compensation include eligible indirect compensation, for which the plan received the required disclosures?	(g) Enter total indirect compensation received by service provider excluding eligible indirect compensation for which you answered "Yes" to element (f). If none, enter -0-.	(h) Did the service provider give you a formula instead of an amount or estimated amount?
27	ADVISOR	60329	Yes ☐ No ☒	Yes ☐ No ☐		Yes ☐ No ☐

(a) Enter name and EIN or address (see instructions)

FIDELITY INVESTMENTS INSTITUTIONAL

04-2647786

(b) Service Code(s)	(c) Relationship to employer, employee organization, or person known to be a party-in-interest	(d) Enter direct compensation paid by the plan. If none, enter -0-.	(e) Did service provider receive indirect compensation? (sources other than plan or plan sponsor)	(f) Did indirect compensation include eligible indirect compensation, for which the plan received the required disclosures?	(g) Enter total indirect compensation received by service provider excluding eligible indirect compensation for which you answered "Yes" to element (f). If none, enter -0-.	(h) Did the service provider give you a formula instead of an amount or estimated amount?
37 60 64 65	RECORDKEEPER	-53302	Yes ☒ No ☐	Yes ☒ No ☐	0	Yes ☒ No ☐

2. Information on Other Service Providers Receiving Direct or Indirect Compensation. Except for those persons for whom you answered "Yes" to line 1a above, complete as many entries as needed to list each person receiving, directly or indirectly, \$5,000 or more in total compensation (i.e., money or anything else of value) in connection with services rendered to the plan or their position with the plan during the plan year. (See instructions).

(a) Enter name and EIN or address (see instructions)

(b) Service Code(s)	(c) Relationship to employer, employee organization, or person known to be a party-in-interest	(d) Enter direct compensation paid by the plan. If none, enter -0-.	(e) Did service provider receive indirect compensation? (sources other than plan or plan sponsor)	(f) Did indirect compensation include eligible indirect compensation, for which the plan received the required disclosures?	(g) Enter total indirect compensation received by service provider excluding eligible indirect compensation for which you answered "Yes" to element (f). If none, enter -0-.	(h) Did the service provider give you a formula instead of an amount or estimated amount?
			Yes ☐ No ☐	Yes ☐ No ☐		Yes ☐ No ☐

(a) Enter name and EIN or address (see instructions)

(b) Service Code(s)	(c) Relationship to employer, employee organization, or person known to be a party-in-interest	(d) Enter direct compensation paid by the plan. If none, enter -0-.	(e) Did service provider receive indirect compensation? (sources other than plan or plan sponsor)	(f) Did indirect compensation include eligible indirect compensation, for which the plan received the required disclosures?	(g) Enter total indirect compensation received by service provider excluding eligible indirect compensation for which you answered "Yes" to element (f). If none, enter -0-.	(h) Did the service provider give you a formula instead of an amount or estimated amount?
			Yes ☐ No ☐	Yes ☐ No ☐		Yes ☐ No ☐

(a) Enter name and EIN or address (see instructions)

(b) Service Code(s)	(c) Relationship to employer, employee organization, or person known to be a party-in-interest	(d) Enter direct compensation paid by the plan. If none, enter -0-.	(e) Did service provider receive indirect compensation? (sources other than plan or plan sponsor)	(f) Did indirect compensation include eligible indirect compensation, for which the plan received the required disclosures?	(g) Enter total indirect compensation received by service provider excluding eligible indirect compensation for which you answered "Yes" to element (f). If none, enter -0-.	(h) Did the service provider give you a formula instead of an amount or estimated amount?
			Yes ☐ No ☐	Yes ☐ No ☐		Yes ☐ No ☐

Part I Service Provider Information (continued)

3. If you reported on line 2 receipt of indirect compensation, other than eligible indirect compensation, by a service provider, and the service provider is a fiduciary or provides contract administrator, consulting, custodial, investment advisory, investment management, broker, or recordkeeping services, answer the following questions for (a) each source from whom the service provider received \$1,000 or more in indirect compensation and (b) each source for whom the service provider gave you a formula used to determine the indirect compensation instead of an amount or estimated amount of the indirect compensation. Complete as many entries as needed to report the required information for each source.

(a) Enter service provider name as it appears on line 2	(b) Service Codes (see instructions)	(c) Enter amount of indirect compensation
FIDELITY INVESTMENTS INSTITUTIONAL	60	0

(d) Enter name and EIN (address) of source of indirect compensation	(e) Describe the indirect compensation, including any formula used to determine the service provider's eligibility for or the amount of the indirect compensation.
AF NEW PERSPECT R5E - AMERICAN FUN 95-2566717	0.15%

(a) Enter service provider name as it appears on line 2	(b) Service Codes (see instructions)	(c) Enter amount of indirect compensation
FIDELITY INVESTMENTS INSTITUTIONAL	60	0

(d) Enter name and EIN (address) of source of indirect compensation	(e) Describe the indirect compensation, including any formula used to determine the service provider's eligibility for or the amount of the indirect compensation.
BARON ASSET INST - DST SYSTEMS INC 43-1581814	0.15%

(a) Enter service provider name as it appears on line 2	(b) Service Codes (see instructions)	(c) Enter amount of indirect compensation
FIDELITY INVESTMENTS INSTITUTIONAL	60	0

(d) Enter name and EIN (address) of source of indirect compensation	(e) Describe the indirect compensation, including any formula used to determine the service provider's eligibility for or the amount of the indirect compensation.
I O INTL DVSFY - INVESCO INVESTM 11 GREENWAY PLAZA, SUITE 100 HOUSTON, TX 77046	0.25%

Part I Service Provider Information (continued)

3. If you reported on line 2 receipt of indirect compensation, other than eligible indirect compensation, by a service provider, and the service provider is a fiduciary or provides contract administrator, consulting, custodial, investment advisory, investment management, broker, or recordkeeping services, answer the following questions for (a) each source from whom the service provider received \$1,000 or more in indirect compensation and (b) each source for whom the service provider gave you a formula used to determine the indirect compensation instead of an amount or estimated amount of the indirect compensation. Complete as many entries as needed to report the required information for each source.

(a) Enter service provider name as it appears on line 2	(b) Service Codes (see instructions)	(c) Enter amount of indirect compensation
FIDELITY INVESTMENTS INSTITUTIONAL	60	0
(d) Enter name and EIN (address) of source of indirect compensation	(e) Describe the indirect compensation, including any formula used to determine the service provider's eligibility for or the amount of the indirect compensation.	
INVS GRTH & INC Y - INVESCO INVEST 11 GREENWAY PLAZA, SUITE 100 HOUSTON, TX 77046	0.25%	
(a) Enter service provider name as it appears on line 2	(b) Service Codes (see instructions)	(c) Enter amount of indirect compensation
FIDELITY INVESTMENTS INSTITUTIONAL	60	0
(d) Enter name and EIN (address) of source of indirect compensation	(e) Describe the indirect compensation, including any formula used to determine the service provider's eligibility for or the amount of the indirect compensation.	
J H TRITON I - JANUS SERVICES LLC 43-1804048	0.10%	
(a) Enter service provider name as it appears on line 2	(b) Service Codes (see instructions)	(c) Enter amount of indirect compensation
FIDELITY INVESTMENTS INSTITUTIONAL	60	0
(d) Enter name and EIN (address) of source of indirect compensation	(e) Describe the indirect compensation, including any formula used to determine the service provider's eligibility for or the amount of the indirect compensation.	
MFS MID CAP VALUE R4 - MFS SERVICE 04-2865649	0.15%	

Part I Service Provider Information (continued)

3. If you reported on line 2 receipt of indirect compensation, other than eligible indirect compensation, by a service provider, and the service provider is a fiduciary or provides contract administrator, consulting, custodial, investment advisory, investment management, broker, or recordkeeping services, answer the following questions for (a) each source from whom the service provider received \$1,000 or more in indirect compensation and (b) each source for whom the service provider gave you a formula used to determine the indirect compensation instead of an amount or estimated amount of the indirect compensation. Complete as many entries as needed to report the required information for each source.

(a) Enter service provider name as it appears on line 2	(b) Service Codes (see instructions)	(c) Enter amount of indirect compensation
FIDELITY INVESTMENTS INSTITUTIONAL	60	0

(d) Enter name and EIN (address) of source of indirect compensation	(e) Describe the indirect compensation, including any formula used to determine the service provider's eligibility for or the amount of the indirect compensation.
TRP GROWTH STOCK - T. ROWE PRICE S 52-2269240	0.15%

(a) Enter service provider name as it appears on line 2	(b) Service Codes (see instructions)	(c) Enter amount of indirect compensation
FIDELITY INVESTMENTS INSTITUTIONAL	60	0

(d) Enter name and EIN (address) of source of indirect compensation	(e) Describe the indirect compensation, including any formula used to determine the service provider's eligibility for or the amount of the indirect compensation.
WA CORE BOND I - BNY MELLON INVEST P.O. BOX 9793 PROVIDENCE, RI 02940	0.10%

(a) Enter service provider name as it appears on line 2	(b) Service Codes (see instructions)	(c) Enter amount of indirect compensation

(d) Enter name and EIN (address) of source of indirect compensation	(e) Describe the indirect compensation, including any formula used to determine the service provider's eligibility for or the amount of the indirect compensation.

Part II Service Providers Who Fail or Refuse to Provide Information

4 Provide, to the extent possible, the following information for each service provider who failed or refused to provide the information necessary to complete this Schedule.

(a) Enter name and EIN or address of service provider (see instructions)	(b) Nature of Service Code(s)	(c) Describe the information that the service provider failed or refused to provide
(a) Enter name and EIN or address of service provider (see instructions)	(b) Nature of Service Code(s)	(c) Describe the information that the service provider failed or refused to provide
(a) Enter name and EIN or address of service provider (see instructions)	(b) Nature of Service Code(s)	(c) Describe the information that the service provider failed or refused to provide
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(a) Enter name and EIN or address of service provider (see instructions)	(b) Nature of Service Code(s)	(c) Describe the information that the service provider failed or refused to provide

Part III Termination Information on Accountants and Enrolled Actuaries (see instructions)
(complete as many entries as needed)

a Name:	b EIN:
c Position:	
d Address:	e Telephone:

Explanation:

a Name:	b EIN:
c Position:	
d Address:	e Telephone:

Explanation:

a Name:	b EIN:
c Position:	
d Address:	e Telephone:

Explanation:

a Name:	b EIN:
c Position:	
d Address:	e Telephone:

Explanation:

a Name:	b EIN:
c Position:	
d Address:	e Telephone:

Explanation:

SCHEDULE H (Form 5500) <small>Department of the Treasury Internal Revenue Service</small> <small>Department of Labor Employee Benefits Security Administration</small> <small>Pension Benefit Guaranty Corporation</small>	Financial Information This schedule is required to be filed under section 104 of the Employee Retirement Income Security Act of 1974 (ERISA), and section 6058(a) of the Internal Revenue Code (the Code). ► File as an attachment to Form 5500.	<small>OMB No. 1210-0110</small> 2019 This Form is Open to Public Inspection
For calendar plan year 2019 or fiscal plan year beginning 01/01/2019 and ending 12/31/2019		
A Name of plan VONAGE 401(K) RETIREMENT PLAN	B Three-digit plan number (PN) ►	001
C Plan sponsor's name as shown on line 2a of Form 5500 VONAGE HOLDINGS CORP	D Employer Identification Number (EIN) 11-3547680	

Part I Asset and Liability Statement			
1 Current value of plan assets and liabilities at the beginning and end of the plan year. Combine the value of plan assets held in more than one trust. Report the value of the plan's interest in a commingled fund containing the assets of more than one plan on a line-by-line basis unless the value is reportable on lines 1c(9) through 1c(14). Do not enter the value of that portion of an insurance contract which guarantees, during this plan year, to pay a specific dollar benefit at a future date. Round off amounts to the nearest dollar. MTIAs, CCTs, PSAs, and 103-12 IEs do not complete lines 1b(1), 1b(2), 1c(8), 1g, 1h, and 1i. CCTs, PSAs, and 103-12 IEs also do not complete lines 1d and 1e. See instructions.			
Assets		(a) Beginning of Year	(b) End of Year
a Total noninterest-bearing cash	1a	0	0
b Receivables (less allowance for doubtful accounts):			
(1) Employer contributions.....	1b(1)	0	0
(2) Participant contributions.....	1b(2)	0	0
(3) Other.....	1b(3)	0	0
c General investments:			
(1) Interest-bearing cash (include money market accounts & certificates of deposit).....	1c(1)	4654562	5653065
(2) U.S. Government securities	1c(2)	0	0
(3) Corporate debt instruments (other than employer securities):			
(A) Preferred	1c(3)(A)	0	0
(B) All other.....	1c(3)(B)	0	0
(4) Corporate stocks (other than employer securities):			
(A) Preferred	1c(4)(A)	0	0
(B) Common.....	1c(4)(B)	0	0
(5) Partnership/joint venture interests	1c(5)	0	0
(6) Real estate (other than employer real property).....	1c(6)	0	0
(7) Loans (other than to participants)	1c(7)	0	0
(8) Participant loans.....	1c(8)	1867678	2219861
(9) Value of interest in common/collective trusts	1c(9)	0	0
(10) Value of interest in pooled separate accounts	1c(10)	0	0
(11) Value of interest in master trust investment accounts	1c(11)	0	0
(12) Value of interest in 103-12 investment entities.....	1c(12)	0	0
(13) Value of interest in registered investment companies (e.g., mutual funds).....	1c(13)	116784440	156765000
(14) Value of funds held in insurance company general account (unallocated contracts).....	1c(14)		
(15) Other.....	1c(15)	0	0

1d Employer-related investments:

		(a) Beginning of Year	(b) End of Year
(1) Employer securities	1d(1)	0	0
(2) Employer real property	1d(2)	0	0
e Buildings and other property used in plan operation	1e	0	0
f Total assets (add all amounts in lines 1a through 1e)	1f	123306680	164637926

Liabilities

g Benefit claims payable	1g	0	0
h Operating payables	1h	0	0
i Acquisition indebtedness	1i	0	0
j Other liabilities	1j	0	0
k Total liabilities (add all amounts in lines 1g through 1j)	1k	0	0

Net Assets

l Net assets (subtract line 1k from line 1f)	1l	123306680	164637926
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Part II Income and Expense Statement

2 Plan income, expenses, and changes in net assets for the year. Include all income and expenses of the plan, including any trust(s) or separately maintained fund(s) and any payments/receipts to/from insurance carriers. Round off amounts to the nearest dollar. MTIAs, CCTs, PSAs, and 103-12 IEs do not complete lines 2a, 2b(1)(E), 2e, 2f, and 2g.

Income

		(a) Amount	(b) Total
a Contributions:			
(1) Received or receivable in cash from: (A) Employers	2a(1)(A)	5542731	
(B) Participants	2a(1)(B)	14487062	
(C) Others (including rollovers)	2a(1)(C)	4231444	
(2) Noncash contributions	2a(2)	0	24261237
(3) Total contributions. Add lines 2a(1)(A) , (B) , (C) , and line 2a(2)	2a(3)		
b Earnings on investments:			
(1) Interest:			
(A) Interest-bearing cash (including money market accounts and certificates of deposit)	2b(1)(A)	96793	
(B) U.S. Government securities	2b(1)(B)	0	
(C) Corporate debt instruments	2b(1)(C)	0	
(D) Loans (other than to participants)	2b(1)(D)	0	
(E) Participant loans	2b(1)(E)	93774	
(F) Other	2b(1)(F)	0	
(G) Total interest. Add lines 2b(1)(A) through (F)	2b(1)(G)		190567
(2) Dividends: (A) Preferred stock	2b(2)(A)	0	
(B) Common stock	2b(2)(B)	0	
(C) Registered investment company shares (e.g. mutual funds)	2b(2)(C)	6640493	
(D) Total dividends. Add lines 2b(2)(A) , (B) , and (C)	2b(2)(D)		6640493
(3) Rents	2b(3)		0
(4) Net gain (loss) on sale of assets: (A) Aggregate proceeds	2b(4)(A)	0	
(B) Aggregate carrying amount (see instructions)	2b(4)(B)	0	
(C) Subtract line 2b(4)(B) from line 2b(4)(A) and enter result	2b(4)(C)		0
(5) Unrealized appreciation (depreciation) of assets: (A) Real estate	2b(5)(A)	0	
(B) Other	2b(5)(B)	0	
(C) Total unrealized appreciation of assets. Add lines 2b(5)(A) and (B)	2b(5)(C)		0

		(a) Amount	(b) Total
(6) Net investment gain (loss) from common/collective trusts	2b(6)		0
(7) Net investment gain (loss) from pooled separate accounts	2b(7)		0
(8) Net investment gain (loss) from master trust investment accounts	2b(8)		0
(9) Net investment gain (loss) from 103-12 investment entities	2b(9)		0
(10) Net investment gain (loss) from registered investment companies (e.g., mutual funds)	2b(10)		26128927
c Other income	2c		0
d Total income. Add all income amounts in column (b) and enter total	2d		57221224

Expenses

e Benefit payment and payments to provide benefits:			
(1) Directly to participants or beneficiaries, including direct rollovers	2e(1)	15780256	
(2) To insurance carriers for the provision of benefits	2e(2)	0	
(3) Other	2e(3)	0	
(4) Total benefit payments. Add lines 2e(1) through (3)	2e(4)		15780256
f Corrective distributions (see instructions)	2f		12233
g Certain deemed distributions of participant loans (see instructions)	2g		15417
h Interest expense	2h		0
i Administrative expenses: (1) Professional fees	2i(1)	0	
(2) Contract administrator fees	2i(2)	0	
(3) Investment advisory and management fees	2i(3)	60329	
(4) Other	2i(4)	21743	
(5) Total administrative expenses. Add lines 2i(1) through (4)	2i(5)		82072
j Total expenses. Add all expense amounts in column (b) and enter total	2j		15889978

Net Income and Reconciliation

k Net income (loss). Subtract line 2j from line 2d	2k		41331246
l Transfers of assets:			
(1) To this plan	2l(1)		0
(2) From this plan	2l(2)		

Part III Accountant's Opinion

3 Complete lines 3a through 3c if the opinion of an independent qualified public accountant is attached to this Form 5500. Complete line 3d if an opinion is not attached.

a The attached opinion of an independent qualified public accountant for this plan is (see instructions):

(1) ☐ Unmodified (2) ☐ Qualified (3) ☒ Disclaimer (4) ☐ Adverse

b Did the accountant perform a limited scope audit pursuant to 29 CFR 2520.103-8 and/or 103-12(d)? ☒ Yes ☐ No

c Enter the name and EIN of the accountant (or accounting firm) below:

(1) Name: **WITHUM SMITH/BROWN PC**

(2) EIN: **22-2027092**

d The opinion of an independent qualified public accountant is **not attached** because:

(1) ☐ This form is filed for a CCT, PSA, or MTIA. (2) ☐ It will be attached to the next Form 5500 pursuant to 29 CFR 2520.104-50.

Part IV Compliance Questions

4 CCTs and PSAs do not complete Part IV. MTIAs, 103-12 IEs, and GIAs do not complete lines 4a, 4e, 4f, 4g, 4h, 4k, 4m, 4n, or 5. 103-12 IEs also do not complete lines 4j and 4l. MTIAs also do not complete line 4l.

During the plan year:

a Was there a failure to transmit to the plan any participant contributions within the time period described in 29 CFR 2510.3-102? Continue to answer "Yes" for any prior year failures until fully corrected. (See instructions and DOL's Voluntary Fiduciary Correction Program.)

b Were any loans by the plan or fixed income obligations due the plan in default as of the close of the plan year or classified during the year as uncollectible? Disregard participant loans secured by participant's account balance. (Attach Schedule G (Form 5500) Part I if "Yes" is checked.)

	Yes	No	Amount
4a		X	
4b		X	

	Yes	No	Amount
c Were any leases to which the plan was a party in default or classified during the year as uncollectible? (Attach Schedule G (Form 5500) Part II if "Yes" is checked.)			
4c		X	
d Were there any nonexempt transactions with any party-in-interest? (Do not include transactions reported on line 4a. Attach Schedule G (Form 5500) Part III if "Yes" is checked.).....			
4d		X	
e Was this plan covered by a fidelity bond?	X		5000000
f Did the plan have a loss, whether or not reimbursed by the plan's fidelity bond, that was caused by fraud or dishonesty?		X	
4f		X	
g Did the plan hold any assets whose current value was neither readily determinable on an established market nor set by an independent third party appraiser?.....			
4g		X	
h Did the plan receive any noncash contributions whose value was neither readily determinable on an established market nor set by an independent third party appraiser?.....			
4h		X	
i Did the plan have assets held for investment? (Attach schedule(s) of assets if "Yes" is checked, and see instructions for format requirements.)	X		
4i	X		
j Were any plan transactions or series of transactions in excess of 5% of the current value of plan assets? (Attach schedule of transactions if "Yes" is checked, and see instructions for format requirements.)			
4j		X	
k Were all the plan assets either distributed to participants or beneficiaries, transferred to another plan, or brought under the control of the PBGC?			
4k		X	
l Has the plan failed to provide any benefit when due under the plan?.....			
4l		X	
m If this is an individual account plan, was there a blackout period? (See instructions and 29 CFR 2520.101-3.)			
4m		X	
n If 4m was answered "Yes," check the "Yes" box if you either provided the required notice or one of the exceptions to providing the notice applied under 29 CFR 2520.101-3.			
4n		X	

5a Has a resolution to terminate the plan been adopted during the plan year or any prior plan year?..... ☐ Yes ☒ No
If "Yes," enter the amount of any plan assets that reverted to the employer this year _____.

5b If, during this plan year, any assets or liabilities were transferred from this plan to another plan(s), identify the plan(s) to which assets or liabilities were transferred. (See instructions.)

5b(1) Name of plan(s)	5b(2) EIN(s)	5b(3) PN(s)

5c If the plan is a defined benefit plan, is it covered under the PBGC insurance program (See ERISA section 4021.)? ☐ Yes ☐ No ☐ Not determined
If "Yes" is checked, enter the My PAA confirmation number from the PBGC premium filing for this plan year _____. (See instructions.)

SCHEDULE R (Form 5500) Department of the Treasury Internal Revenue Service Department of Labor Employee Benefits Security Administration Pension Benefit Guaranty Corporation	Retirement Plan Information This schedule is required to be filed under sections 104 and 4065 of the Employee Retirement Income Security Act of 1974 (ERISA) and section 6058(a) of the Internal Revenue Code (the Code). ▶ File as an attachment to Form 5500.	OMB No. 1210-0110 2019 This Form is Open to Public Inspection.
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For calendar plan year 2019 or fiscal plan year beginning 01/01/2019 and ending 12/31/2019

A Name of plan <u>VONAGE 401(K) RETIREMENT PLAN</u>	B Three-digit plan number (PN) ▶ <u>001</u>
C Plan sponsor's name as shown on line 2a of Form 5500 <u>VONAGE HOLDINGS CORP</u>	D Employer Identification Number (EIN) <u>11-3547680</u>

Part I	Distributions
---------------	----------------------

All references to distributions relate only to payments of benefits during the plan year.

1 Total value of distributions paid in property other than in cash or the forms of property specified in the instructions	1	
2 Enter the EIN(s) of payor(s) who paid benefits on behalf of the plan to participants or beneficiaries during the year (if more than two, enter EINs of the two payors who paid the greatest dollar amounts of benefits): EIN(s): <u>04-6568107</u>		
Profit-sharing plans, ESOPs, and stock bonus plans, skip line 3.		
3 Number of participants (living or deceased) whose benefits were distributed in a single sum, during the plan year	3	

Part II	Funding Information (If the plan is not subject to the minimum funding requirements of section 412 of the Internal Revenue Code or ERISA section 302, skip this Part.)
----------------	---

4 Is the plan administrator making an election under Code section 412(d)(2) or ERISA section 302(d)(2)?	☐ Yes	☐ No	☐ N/A
If the plan is a defined benefit plan, go to line 8.			
5 If a waiver of the minimum funding standard for a prior year is being amortized in this plan year, see instructions and enter the date of the ruling letter granting the waiver. Date: Month _____ Day _____ Year _____ If you completed line 5, complete lines 3, 9, and 10 of Schedule MB and do not complete the remainder of this schedule.			
6 a Enter the minimum required contribution for this plan year (include any prior year accumulated funding deficiency not waived)	6a		
b Enter the amount contributed by the employer to the plan for this plan year	6b		
c Subtract the amount in line 6b from the amount in line 6a. Enter the result (enter a minus sign to the left of a negative amount)	6c		
If you completed line 6c, skip lines 8 and 9.			
7 Will the minimum funding amount reported on line 6c be met by the funding deadline?	☐ Yes	☐ No	☐ N/A
8 If a change in actuarial cost method was made for this plan year pursuant to a revenue procedure or other authority providing automatic approval for the change or a class ruling letter, does the plan sponsor or plan administrator agree with the change?	☐ Yes	☐ No	☐ N/A

Part III	Amendments
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9 If this is a defined benefit pension plan, were any amendments adopted during this plan year that increased or decreased the value of benefits? If yes, check the appropriate box. If no, check the "No" box	☐ Increase	☐ Decrease	☐ Both	☐ No
---	-----------------------------------	-----------------------------------	-------------------------------	-----------------------------

Part IV	ESOPs (see instructions). If this is not a plan described under section 409(a) or 4975(e)(7) of the Internal Revenue Code, skip this Part.
----------------	---

10 Were unallocated employer securities or proceeds from the sale of unallocated securities used to repay any exempt loan?	☐ Yes	☐ No
11 a Does the ESOP hold any preferred stock?	☐ Yes	☐ No
b If the ESOP has an outstanding exempt loan with the employer as lender, is such loan part of a "back-to-back" loan? (See instructions for definition of "back-to-back" loan.)	☐ Yes	☐ No
12 Does the ESOP hold any stock that is not readily tradable on an established securities market?	☐ Yes	☐ No

For Paperwork Reduction Act Notice, see the Instructions for Form 5500.

Schedule R (Form 5500) 2019
v. 190130

Part V Additional Information for Multiemployer Defined Benefit Pension Plans

13 Enter the following information for each employer that contributed more than 5% of total contributions to the plan during the plan year (measured in dollars). See instructions. *Complete as many entries as needed to report all applicable employers.*

a Name of contributing employer

b EIN

c Dollar amount contributed by employer

d Date collective bargaining agreement expires (If employer contributes under more than one collective bargaining agreement, check box ☐ and see instructions regarding required attachment. Otherwise, enter the applicable date.) Month _____ Day _____ Year _____

e Contribution rate information (If more than one rate applies, check this box ☐ and see instructions regarding required attachment. Otherwise, complete lines 13e(1) and 13e(2).)

(1) Contribution rate (in dollars and cents) _____

(2) Base unit measure: ☐ Hourly ☐ Weekly ☐ Unit of production ☐ Other (specify): _____

a Name of contributing employer

b EIN

c Dollar amount contributed by employer

d Date collective bargaining agreement expires (If employer contributes under more than one collective bargaining agreement, check box ☐ and see instructions regarding required attachment. Otherwise, enter the applicable date.) Month _____ Day _____ Year _____

e Contribution rate information (If more than one rate applies, check this box ☐ and see instructions regarding required attachment. Otherwise, complete lines 13e(1) and 13e(2).)

(1) Contribution rate (in dollars and cents) _____

(2) Base unit measure: ☐ Hourly ☐ Weekly ☐ Unit of production ☐ Other (specify): _____

a Name of contributing employer

b EIN

c Dollar amount contributed by employer

d Date collective bargaining agreement expires (If employer contributes under more than one collective bargaining agreement, check box ☐ and see instructions regarding required attachment. Otherwise, enter the applicable date.) Month _____ Day _____ Year _____

e Contribution rate information (If more than one rate applies, check this box ☐ and see instructions regarding required attachment. Otherwise, complete lines 13e(1) and 13e(2).)

(1) Contribution rate (in dollars and cents) _____

(2) Base unit measure: ☐ Hourly ☐ Weekly ☐ Unit of production ☐ Other (specify): _____

a Name of contributing employer

b EIN

c Dollar amount contributed by employer

d Date collective bargaining agreement expires (If employer contributes under more than one collective bargaining agreement, check box ☐ and see instructions regarding required attachment. Otherwise, enter the applicable date.) Month _____ Day _____ Year _____

e Contribution rate information (If more than one rate applies, check this box ☐ and see instructions regarding required attachment. Otherwise, complete lines 13e(1) and 13e(2).)

(1) Contribution rate (in dollars and cents) _____

(2) Base unit measure: ☐ Hourly ☐ Weekly ☐ Unit of production ☐ Other (specify): _____

a Name of contributing employer

b EIN

c Dollar amount contributed by employer

d Date collective bargaining agreement expires (If employer contributes under more than one collective bargaining agreement, check box ☐ and see instructions regarding required attachment. Otherwise, enter the applicable date.) Month _____ Day _____ Year _____

e Contribution rate information (If more than one rate applies, check this box ☐ and see instructions regarding required attachment. Otherwise, complete lines 13e(1) and 13e(2).)

(1) Contribution rate (in dollars and cents) _____

(2) Base unit measure: ☐ Hourly ☐ Weekly ☐ Unit of production ☐ Other (specify): _____

a Name of contributing employer

b EIN

c Dollar amount contributed by employer

d Date collective bargaining agreement expires (If employer contributes under more than one collective bargaining agreement, check box ☐ and see instructions regarding required attachment. Otherwise, enter the applicable date.) Month _____ Day _____ Year _____

e Contribution rate information (If more than one rate applies, check this box ☐ and see instructions regarding required attachment. Otherwise, complete lines 13e(1) and 13e(2).)

(1) Contribution rate (in dollars and cents) _____

(2) Base unit measure: ☐ Hourly ☐ Weekly ☐ Unit of production ☐ Other (specify): _____

- 14** Enter the number of participants on whose behalf no contributions were made by an employer as an employer of the participant for:

a The current year

b The plan year immediately preceding the current plan year

c The second preceding plan year

14a**14b****14c**

- 15** Enter the ratio of the number of participants under the plan on whose behalf no employer had an obligation to make an employer contribution during the current plan year to:

a The corresponding number for the plan year immediately preceding the current plan year

b The corresponding number for the second preceding plan year

15a**15b**

- 16** Information with respect to any employers who withdrew from the plan during the preceding plan year:

a Enter the number of employers who withdrew during the preceding plan year

b If line 16a is greater than 0, enter the aggregate amount of withdrawal liability assessed or estimated to be assessed against such withdrawn employers

16a**16b**

- 17** If assets and liabilities from another plan have been transferred to or merged with this plan during the plan year, check box and see instructions regarding supplemental information to be included as an attachment. ☐

Part VI Additional Information for Single-Employer and Multiemployer Defined Benefit Pension Plans

- 18** If any liabilities to participants or their beneficiaries under the plan as of the end of the plan year consist (in whole or in part) of liabilities to such participants and beneficiaries under two or more pension plans as of immediately before such plan year, check box and see instructions regarding supplemental information to be included as an attachment ☐

- 19** If the total number of participants is 1,000 or more, complete lines (a) through (c)

- a** Enter the percentage of plan assets held as:

Stock: _____% Investment-Grade Debt: _____% High-Yield Debt: _____% Real Estate: _____% Other: _____%

- b** Provide the average duration of the combined investment-grade and high-yield debt:

☐ 0-3 years ☐ 3-6 years ☐ 6-9 years ☐ 9-12 years ☐ 12-15 years ☐ 15-18 years ☐ 18-21 years ☐ 21 years or more

- c** What duration measure was used to calculate line 19(b)?

☐ Effective duration ☐ Macaulay duration ☐ Modified duration ☐ Other (specify): _____

- 20 PBGC missed contribution reporting requirements.** If this is a multiemployer plan or a single-employer plan that is not covered by PBGC, skip line 20.

- a** Is the amount of unpaid minimum required contributions for all years from Schedule SB (Form 5500) line 40 greater than zero? ☐ Yes ☐ No

- b** If line 20a is "Yes," has PBGC been notified as required by ERISA sections 4043(c)(5) and/or 303(k)(4)? Check the applicable box:

☐ Yes.

☐ No. Reporting was waived under 29 CFR 4043.25(c)(2) because contributions equal to or exceeding the unpaid minimum required contribution were made by the 30th day after the due date.

☐ No. The 30-day period referenced in 29 CFR 4043.25(c)(2) has not yet ended, and the sponsor intends to make a contribution equal to or exceeding the unpaid minimum required contribution by the 30th day after the due date.

☐ No. Other. Provide explanation _____

VONAGE 401(K) RETIREMENT PLAN
Financial Statements
December 31, 2019 and 2018
With Independent Auditor's Report

Vonage 401(k) Retirement Plan
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December 31, 2019 and 2018

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INDEPENDENT AUDITOR'S REPORT

To the Plan Administrator,
Vonage 401(k) Retirement Plan:

Report on the Financial Statements

We were engaged to audit the accompanying financial statements of Vonage 401(k) Retirement Plan (the "Plan"), which comprise the statements of net assets available for benefits as of December 31, 2019 and 2018, the related statement of changes in net assets available for benefits for the year ended December 31, 2019, and the related notes to the financial statements.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on conducting the audits in accordance with auditing standards generally accepted in the United States of America. Because of the matter described in the Basis for Disclaimer of Opinion paragraph, however, we were not able to obtain sufficient appropriate audit evidence to provide a basis for an audit opinion.

Basis for Disclaimer of Opinion

As permitted by 29 CFR 2520.103-8 of the Department of Labor's ("DOL") Rules and Regulations for Reporting and Disclosure under the Employee Retirement Income Security Act of 1974 ("ERISA"), the Plan administrator instructed us not to perform, and we did not perform, any auditing procedures with respect to the information summarized in Note 3, which was certified by Fidelity Management Trust Company, the trustee of the Plan, except for comparing such information with the related information included in the financial statements. We have been informed by the Plan administrator that the trustee holds the Plan's investment assets and executes investment transactions. The Plan administrator has obtained a certification from the trustee as of December 31, 2019 and 2018 and for the year ended December 31, 2019, that the information provided to the Plan administrator by the trustee is complete and accurate.

Disclaimer of Opinion

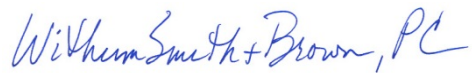
Because of the significance of the matter described in the Basis for Disclaimer of Opinion paragraph, we have not been able to obtain sufficient appropriate audit evidence to provide a basis for an audit opinion. Accordingly, we do not express an opinion on these financial statements.

Other Matter – Supplemental Schedule

The supplemental schedule, schedule H, part IV, line 4i – schedule of assets (held at end of year) as of December 31, 2019, is required by the DOL's Rules and Regulations for Reporting and Disclosure under the ERISA and is presented for the purpose of additional analysis and is not a required part of the financial statements. Because of the significance of the matter described in the Basis for Disclaimer of Opinion paragraph, we do not express an opinion on this supplemental schedule.

Report on Form and Content in Compliance with DOL Rules and Regulations

The form and content of the information included in the financial statements and supplemental schedule, other than that derived from the information certified by the trustee, have been audited by us in accordance with auditing standards generally accepted in the United States of America and, in our opinion, are presented in compliance with the DOL's Rules and Regulations for Reporting and Disclosure under ERISA.

A handwritten signature in blue ink that reads "Withum Smith & Brown, PC".

October 12, 2020

Vonage 401(k) Retirement Plan
Statements of Net Assets Available for Benefits
December 31, 2019 and 2018

	<u>2019</u>	<u>2018</u>
Assets		
Investments, at fair value		
Registered investment companies	\$ 156,765,000	\$ 116,784,440
Money market fund	<u>5,653,065</u>	<u>4,654,562</u>
	162,418,065	121,439,002
 Receivables		
Notes receivable from participants	<u>2,219,861</u>	<u>1,867,678</u>
 Net assets available for benefits	 <u>\$ 164,637,926</u>	 <u>\$ 123,306,680</u>

The Notes to Financial Statements are an integral part of this statement.

Vonage 401(k) Retirement Plan
Statement of Change in Net Assets Available for Benefits
Year Ended December 31, 2019

Additions

Investment income

Net appreciation in fair value of investments \$ 26,128,927

Interest and dividend income 6,737,286

32,866,213

Interest income on notes receivable from participants 93,774

Contributions

Employer 5,542,731

Participants 14,487,062

Rollover 4,231,444

Total contributions 24,261,237

Total additions 57,221,224

Deductions

Benefits paid to participants 15,768,232

Deemed distributions 39,674

Administrative fees 82,072

Total deductions 15,889,978

Net change in net assets 41,331,246

Net assets available for benefits

Beginning of year 123,306,680

End of year \$ 164,637,926

The Notes to Financial Statements are an integral part of this statement.

Vonage 401(k) Retirement Plan
Notes to Financial Statements
December 31, 2019 and 2018

1. DESCRIPTION OF PLAN

The following brief description of the Vonage 401(k) Retirement Plan (the “Plan”) is provided for general information purposes only. Participants should refer to the Plan document and summary plan description for more complete information.

General

The Plan is a participant directed defined contribution plan qualifying under Section 401(k) of the Internal Revenue Code (“Code”) and subject to the provisions of the Employee Retirement Income Security Act of 1974 (“ERISA”). The Plan was established for the purpose of providing eligible employees of Vonage Holdings Corp. and its related adopting affiliates (collectively the “Company”) and their beneficiaries funds for retirement.

Eligibility

Eligible employees are immediately eligible to participate in the Plan on the first day of the month coinciding with or following their date of hire, provided they are 21 years of age. Effective March 26, 2018, employees who are leased, nonresident aliens with no U.S. income, interns or co-ops are not eligible to participate. Unless an election to opt-out of the Plan is made, the eligible employees will be automatically enrolled in the Plan.

Employee Contributions

An employee participating in the Plan may elect to contribute 75% of annual eligible compensation, not to exceed \$19,000 for 2019. Any participant, age 50 or older, may make an additional “catch-up” contribution as determined by the Code, which is not to exceed \$6,000 for 2019. The Plan has an auto-enrollment provision whereby all eligible participants are automatically enrolled in the Plan at a deferral rate equal to 2% of eligible compensation, unless the participant affirmatively elects not to participate in the Plan. Effective February 13, 2018, the automatic enrollment deferral rate was raised to 3%, and an automatic escalation provision was instated which annually increases participant deferrals by 1% up to a maximum of 5% of eligible compensation. Under the Plan, participants may also make Roth elective contributions. Participants direct the investment of their contributions into various investment options offered by the Plan. A participant may suspend contributions or may increase or decrease his or her level of participation in the Plan at any point in time. Eligible employees may directly roll over amounts from another qualified plan or IRA into the Plan.

Employer Discretionary Matching Contributions

The Company may make a discretionary matching contribution. For the year ended December 31, 2019, the Company elected to match an amount equal to 50% of employee pre-tax contributions subject to a maximum of \$6,000 made at the discretion of Plan management. Employees become fully vested in the Company’s match after one year of service.

Employer Discretionary Nonelective Contributions

Under the Plan, the Company may make a discretionary nonelective contribution, which is not limited to its current or accumulated net profit. The amount of the contribution, if any, shall be determined each year by the Company, not to exceed 5.7% of the participant’s eligible compensation.

The allocation of the nonelective contribution to participants’ accounts is based on the participants’ wage base. Participants will be eligible to receive discretionary contributions provided they are employed on the last day of the plan year and have attained 501 hours or more of service in the current Plan year. For the year ended December 31, 2019, the Company did not make a discretionary nonelective contribution.

Vonage 401(k) Retirement Plan

Notes to Financial Statements

December 31, 2019 and 2018

Participant Accounts

Individual accounts are established for each participant. The Plan offers a variety of mutual funds with varying investment objectives and a money market fund as investment options. Each participant's account is credited with the participant's pre-tax and Roth contributions, Company contributions, if any, and the proportionate share of dividends, interest and investment gains since the preceding valuation date. The participant's account is reduced by withdrawals, losses on investments, certain administrative fees and any forfeitures. The benefit to which a participant is entitled is the benefit that can be provided from the participant's vested account.

Vesting and Forfeitures

A participant is at all times fully vested in the portion of his/her account attributable to participant contributions, plus actual earnings and losses thereon. Vesting in the Company's contributions, plus actual earnings and losses thereon, is based on years of service. Employees terminated prior to December 15, 2014 are subject to a 3 year service period prior to becoming 100% vested. Employees terminated on or after December 15, 2014 are subject to a 1 year service period prior to becoming 100% vested.

In the event of death while employed by the Company, reaching normal retirement age of 65 or termination of employment after becoming disabled, all participants' balances in the Plan become fully vested.

Forfeitures occur when a participant terminates employment and is less than 100% vested in his/her Company account balance. Forfeitures are retained in the Plan and will be used to reduce future Company contributions or to reduce plan expenses. For the year ended December 31, 2019, the Company used approximately \$137,500 to reduce the Company's matching contribution and \$500 to reduce Plan administrative expenses. At December 31, 2019 and 2018, the balance in the forfeited non-vested account totaled approximately \$27,500 and \$29,000, respectively.

Distributions and Withdrawals

Prior to age 59 ½, distributions and withdrawals are not permitted from the Plan except in the instances of hardship, death, disability or termination of employment. Under an early retirement option (age 55), an employee with 5 years of vested service can receive distributions. Hardship withdrawals must be submitted to the Plan administrator in writing and make the participant ineligible to contribute to the Plan for six months. After attaining age 59 ½, participants may elect to withdraw an amount equal to any whole percentage not to exceed 100% of the participant's vested account for any reason. In the event of termination of employment, a participant shall be entitled to, as a lump-sum distribution, his or her participant contributions and earnings thereon and vested Company contributions and earnings thereon upon request. In the event that the participant's vested accrued benefit is \$1,000 or less, this amount is distributed to the participant without the participant's request.

Notes Receivable from Participants

The Plan allows for loans to be extended to participants for financial hardship or financial needs. All loans are considered a direct investment of the participant, and payments of principal and interest are credited to the participant's account. Participants may have two loans at any time provided the aggregate balance of the outstanding loans does not exceed 50% of the vested balance, up to a maximum of \$50,000. The loans are payable over a maximum of five years, unless the loan is used to acquire a principal residence, in which case the maximum term is ten years, with interest as specified in the Plan.

The loans are secured by the balance in the participant's account and bear interest at a rate commensurate with the prevailing interest rates as determined by the Plan. Principal and interest, currently ranging from 3.25% to 5.50% per annum and currently maturing through August 2029, are paid ratably through payroll deductions.

Vonage 401(k) Retirement Plan
Notes to Financial Statements
December 31, 2019 and 2018

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Basis of Accounting

The accounting records of the Plan are maintained and the accompanying financial statements have been prepared on the accrual basis of accounting.

Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires the Plan administrator to make estimates and assumptions that affect certain reported amounts of assets, liabilities and changes therein and disclosures of contingent assets and liabilities at the date of the financial statements and the reported amount of additions to and deductions from net assets during the reporting period. Accordingly, actual results could differ from those estimates.

Valuation of Investments and Income Recognition

Investments are reported at fair value. Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. See Note 4 for further discussion of fair value measurements.

Purchases and sales of securities are recorded on a trade-date basis. Interest income is recorded on the accrual basis. Dividends are recorded on the ex-dividend date. Net depreciation includes gains and losses on investments bought, sold and held during the year, as well as the unrealized appreciation on those investments.

Payment of Benefits

Benefits are recorded when paid.

Risks and Uncertainties

The Plan invests in various investment securities. Investment securities are exposed to various risks including, but not limited to, interest rate, market volatility, economic conditions, currency devaluation and credit risks. Due to the level of risk associated with certain investment securities, it is at least reasonably possible that changes in the values of investment securities will occur in the near term and that such changes could materially affect participants' account balances and the amounts reported in the statements of net assets available for benefits and the statement of changes in net assets available for benefits.

Administrative Services

All of the administrative expenses of the Plan are paid by the Plan, except for fees paid by the Company. In addition, participants are charged service fees for any loan and distribution transactions they request, and certain investment related expenses have been offset with net investment income and are not readily determinable.

Notes Receivable from Participants

Notes receivable from participants are measured at their unpaid principal balance, plus any accrued, but unpaid interest. Delinquent participant loans are reclassified as distributions based upon the terms of the plan document.

3. INFORMATION CERTIFIED BY TRUSTEE (UNAUDITED)

No auditing procedures were performed by the independent public accountants, as permitted by 29 CFR 2520.103-8 of the Department of Labor's ("DOL") Rules and Regulations for Reporting and Disclosure under ERISA with respect to information certified as complete and accurate by Fidelity Management Trust Company, the trustee, except for comparing such information with the related information included in the financial statements.

Vonage 401(k) Retirement Plan
Notes to Financial Statements
December 31, 2019 and 2018

Based on information provided and certified by the trustee, there are no fixed income obligations, leases or debt instruments in default or deemed uncollectible, as defined by ERISA, for the years ended December 31, 2019 and 2018.

The following information as of and for the year ended December 31 was prepared from reports certified by the trustee:

	<u>2019</u>	<u>2018</u>
Investments, at fair value		
Registered investment companies	\$ 156,765,000	\$ 116,784,440
Money market fund	\$ 5,653,065	\$ 4,654,562
Notes receivable from participants	\$ 2,219,861	\$ 1,867,678
Net appreciation (depreciation) in fair value of investments	\$ 26,128,927	
Interest income on notes receivable from participants	\$ 93,774	
Interest and dividend income	\$ 6,737,286	

4. FAIR VALUE MEASUREMENTS

The Financial Accounting Standards Board has established a framework for measuring fair value. That framework provides a fair value hierarchy that prioritizes the inputs to valuation techniques used to measure fair value. The hierarchy gives highest priority to unadjusted quoted prices in active markets for identical assets or liabilities (level 1 measurements) and the lowest priority to unobservable inputs (level 3 measurements). The three levels of the fair value hierarchy are described below:

Level 1 – Inputs to the valuation methodology are unadjusted quoted prices for identical assets or liabilities in active markets that the Plan has the ability to access. Such inputs include quoted prices in active markets for identical assets or liabilities.

Level 2 – Observable inputs other than Level 1 prices, such as quoted prices for similar assets or liabilities; or other inputs that are observable or can be corroborated by observable market data for substantially the full term of the assets or liabilities.

Level 3 – Unobservable inputs that are supported by little or no market activity and that are financial instruments whose values are determined using pricing models, discounted cash flow methodologies or similar techniques, as well as instruments for which the determination of fair value requires significant judgment or estimation.

The asset or liability's fair value measurement level within the fair value hierarchy is based on the lowest level of any input that is significant to the fair value measurement. Valuation techniques used need to maximize the use of observable inputs and minimize the use of unobservable inputs.

The following is a description of the valuation methodology used for the Plan's assets measured at fair value. There have been no changes in the methodology used for periods presented in these financial statements.

Registered Investment Companies/Money Market Fund: Investments held by registered investment companies consist of shares of mutual funds and are valued at quoted market prices which represent the net asset value of shares held by the Plan at year-end. The Plan's money market fund is composed of interest bearing instruments that are considered highly liquid and, as such, has a cost value that approximates fair value.

Vonage 401(k) Retirement Plan
Notes to Financial Statements
December 31, 2019 and 2018

The method described above may produce a fair value calculation that may not be indicative of net realizable value or reflective of future fair values. Furthermore, although the Plan believes its valuation methods are appropriate and consistent with other market participants, the use of different methodologies or assumptions to determine the fair value of certain financial instruments could result in a different fair value measurement at the reporting date.

The following tables set forth, by level within the fair value hierarchy, the Plan's investments at fair value as of December 31:

2019				
	Level 1	Level 2	Level 3	Total
Registered investment companies	\$ 156,765,000	\$ -	\$ -	\$ 156,765,000
Money market fund	<u>5,653,065</u>	<u>-</u>	<u>-</u>	<u>5,653,065</u>
Total	<u>\$ 162,418,065</u>	<u>\$ -</u>	<u>\$ -</u>	<u>\$ 162,418,065</u>
2018				
	Level 1	Level 2	Level 3	Total
Registered investment companies	\$ 116,784,440	\$ -	\$ -	\$ 116,784,440
Money market fund	<u>4,654,562</u>	<u>-</u>	<u>-</u>	<u>4,654,562</u>
Total	<u>\$ 121,439,002</u>	<u>\$ -</u>	<u>\$ -</u>	<u>\$ 121,439,002</u>

5. PLAN TERMINATION

The Company intends to continue the Plan indefinitely for the benefit of its employees but reserves the right to modify, amend or terminate the Plan at any time subject to the provisions of ERISA. In the event of termination of the Plan, all amounts credited to participants' accounts shall be 100% vested and non-forfeitable.

6. INCOME TAX STATUS AND UNCERTAIN TAX POSITIONS

The Plan adopted a volume submitter profit sharing 401(k) plan document sponsored by Fidelity Management Trust Company. By letter dated March 31, 2014, the Internal Revenue Service has advised that the volume submitter plan and related trust are designed in accordance with the applicable sections of the Code. The Plan has been amended since receiving the advisory letter. However, the Plan administrator believes that the Plan is currently designed and being operated in compliance with the applicable requirements of the Code. Therefore, no provision for income taxes has been included in the Plan's financial statements.

Accounting principles generally accepted in the United States of America require Plan management to evaluate tax positions taken by the Plan and recognize a tax liability if the Plan has taken an uncertain position that more likely than not would not be sustained upon examination by the Internal Revenue Service. The Plan administrator has analyzed the tax positions taken by the Plan and has concluded that, as of December 31, 2019 and 2018, there are no uncertain positions taken or expected to be taken that would require recognition of a liability or disclosure in the financial statements. The Plan is subject to routine audits by taxing jurisdictions; however, there are currently no audits in progress for any tax periods. In addition, there have been no tax related interest or penalties for periods presented in these financial statements.

Vonage 401(k) Retirement Plan
Notes to Financial Statements
December 31, 2019 and 2018

7. PARTY-IN-INTEREST TRANSACTIONS

Certain Plan investments are shares of mutual funds and a money market fund managed by Fidelity Management Trust Company. Fidelity Management Trust Company is the directed trustee as defined by the Plan and, therefore, these transactions qualify as party-in-interest transactions. Fidelity Management Trust Company received certain direct fees, which amounted to \$82,071 for the year ended December 31, 2019 and is included on the accompanying statements of changes in net assets available for benefits as administrative fees. Outstanding notes receivable from participants were \$2,219,861 and \$1,867,678, at December 31, 2019 and 2018, respectively. These transactions qualify as party-in-interest transactions. Transaction fees incurred by the trustee and registered investment companies are absorbed in investment income and are not readily determinable.

8. SUBSEQUENT EVENTS

Subsequent events were evaluated through October 12, 2020, which is the date the financial statements were available to be issued. Based on this evaluation, the Plan has determined that the following event has occurred and requires disclosure in the financial statements:

The 2019 novel coronavirus (or “COVID-19”) has adversely affected, and may continue to adversely affect, economic activity globally, nationally and locally. Following the COVID-19 outbreak in March 2020, the values of investment securities have declined significantly. These economic and market conditions and other effects of the COVID-19 outbreak may continue to adversely affect the Plan. The extent of the adverse impact of the COVID-19 outbreak on the Plan’s participants’ account balances and the amounts reported in the 2019 Statement of Net Assets Available for Benefits cannot be predicted at this time.

SUPPLEMENTARY INFORMATION

Vonage 401(k) Retirement Plan
Employer ID # 11-3547680, Plan Number - 001
Schedule H, Part IV, Line 4i - Schedule of Assets (Held at End of Year)
December 31, 2019

(a)	(b) Identity of Issuer, Borrower, Lessor or Similar Party	(c) Description of Investment Including Maturity Date, Rate of Interest, Collateral, Par or Maturity Value	(d) Cost	(e) Current Value
<u>Money Market Fund</u>				
*	Fidelity	Trust Retirement Money Market Portfolio	n/a	\$ 5,653,065
<u>Registered Investment Companies</u>				
	American Funds	New Perspective R5E	n/a	335,292
	Baron	Asset Inst	n/a	9,408,681
	Dimensional	Intermediate Government Fxd-Inc	n/a	1,307,613
	Dimensional	US Small Cap	n/a	3,762,506
*	Fidelity	500 Index Fund	n/a	12,986,612
*	Fidelity	Contrafund K	n/a	15,709,798
*	Fidelity	Extended Market Index Fund	n/a	1,669,156
*	Fidelity	Freedom 2005 K Fund	n/a	94,985
*	Fidelity	Freedom 2010 K Fund	n/a	289,981
*	Fidelity	Freedom 2015 K Fund	n/a	252,691
*	Fidelity	Freedom 2020 K Fund	n/a	2,954,441
*	Fidelity	Freedom 2025 K Fund	n/a	3,373,311
*	Fidelity	Freedom 2030 K Fund	n/a	7,477,110
*	Fidelity	Freedom 2035 K Fund	n/a	8,589,393
*	Fidelity	Freedom 2040 K Fund	n/a	10,796,828
*	Fidelity	Freedom 2045 K Fund	n/a	9,918,797
*	Fidelity	Freedom 2050 K Fund	n/a	9,946,758
*	Fidelity	Freedom 2055 K Fund	n/a	6,408,148
*	Fidelity	Freedom 2060 K Fund	n/a	899,018
*	Fidelity	Freedom 2065 K Fund	n/a	1,661
*	Fidelity	Freedom Income K Fund	n/a	617,821
*	Fidelity	International Index Fund	n/a	3,829,182
*	Fidelity	Mid Cap Index Fund - Premium Class	n/a	3,518,355
*	Fidelity	Select Technology Portfolio	n/a	11,279,745
*	Fidelity	Strategic Income Fund	n/a	5,407,984
	Invesco	Growth and Income Fund Class A	n/a	4,897,415
	Janus Henderson	Triton Fund Class I	n/a	1,630,712
	JP Morgan	Equity Income R6	n/a	1,330,106
	Mass Financial	Mid Cap Value R4	n/a	1,182,749
	Oppenheimer	International Diversified Y Fund	n/a	5,586,875
	T. Rowe Price	Growth Stock Adv	n/a	6,657,500
	Western Asset	Core Bond I Fund	n/a	4,643,776
	Total registered investment companies			156,765,000
	Total investments, at fair value			162,418,065
*	<u>Notes Receivable from Participants</u>	3.25% - 5.50% through August 2029	-0-	2,219,861
	Total			\$ 164,637,926

(a) - Any line with an asterisk (*) in column (a) represents a transaction with a person known to be a party-in-interest to the Plan.

n/a - Cost basis is not required.

See Independent Auditor's Report.

VONAGE 401(K) RETIREMENT PLAN
Financial Statements
December 31, 2019 and 2018
With Independent Auditor's Report

Vonage 401(k) Retirement Plan
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December 31, 2019 and 2018

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INDEPENDENT AUDITOR'S REPORT

To the Plan Administrator,
Vonage 401(k) Retirement Plan:

Report on the Financial Statements

We were engaged to audit the accompanying financial statements of Vonage 401(k) Retirement Plan (the "Plan"), which comprise the statements of net assets available for benefits as of December 31, 2019 and 2018, the related statement of changes in net assets available for benefits for the year ended December 31, 2019, and the related notes to the financial statements.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on conducting the audits in accordance with auditing standards generally accepted in the United States of America. Because of the matter described in the Basis for Disclaimer of Opinion paragraph, however, we were not able to obtain sufficient appropriate audit evidence to provide a basis for an audit opinion.

Basis for Disclaimer of Opinion

As permitted by 29 CFR 2520.103-8 of the Department of Labor's ("DOL") Rules and Regulations for Reporting and Disclosure under the Employee Retirement Income Security Act of 1974 ("ERISA"), the Plan administrator instructed us not to perform, and we did not perform, any auditing procedures with respect to the information summarized in Note 3, which was certified by Fidelity Management Trust Company, the trustee of the Plan, except for comparing such information with the related information included in the financial statements. We have been informed by the Plan administrator that the trustee holds the Plan's investment assets and executes investment transactions. The Plan administrator has obtained a certification from the trustee as of December 31, 2019 and 2018 and for the year ended December 31, 2019, that the information provided to the Plan administrator by the trustee is complete and accurate.

Disclaimer of Opinion

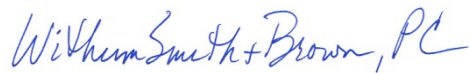
Because of the significance of the matter described in the Basis for Disclaimer of Opinion paragraph, we have not been able to obtain sufficient appropriate audit evidence to provide a basis for an audit opinion. Accordingly, we do not express an opinion on these financial statements.

Other Matter – Supplemental Schedule

The supplemental schedule, schedule H, part IV, line 4i – schedule of assets (held at end of year) as of December 31, 2019, is required by the DOL's Rules and Regulations for Reporting and Disclosure under the ERISA and is presented for the purpose of additional analysis and is not a required part of the financial statements. Because of the significance of the matter described in the Basis for Disclaimer of Opinion paragraph, we do not express an opinion on this supplemental schedule.

Report on Form and Content in Compliance with DOL Rules and Regulations

The form and content of the information included in the financial statements and supplemental schedule, other than that derived from the information certified by the trustee, have been audited by us in accordance with auditing standards generally accepted in the United States of America and, in our opinion, are presented in compliance with the DOL's Rules and Regulations for Reporting and Disclosure under ERISA.

A handwritten signature in blue ink that reads "Withum Smith & Brown, PC".

October 12, 2020

Vonage 401(k) Retirement Plan
Statements of Net Assets Available for Benefits
December 31, 2019 and 2018

	<u>2019</u>	<u>2018</u>
Assets		
Investments, at fair value		
Registered investment companies	\$ 156,765,000	\$ 116,784,440
Money market fund	<u>5,653,065</u>	<u>4,654,562</u>
	162,418,065	121,439,002
 Receivables		
Notes receivable from participants	<u>2,219,861</u>	<u>1,867,678</u>
 Net assets available for benefits	 <u>\$ 164,637,926</u>	 <u>\$ 123,306,680</u>

The Notes to Financial Statements are an integral part of this statement.

Vonage 401(k) Retirement Plan
Statement of Change in Net Assets Available for Benefits
Year Ended December 31, 2019

Additions

Investment income

Net appreciation in fair value of investments	\$ 26,128,927
Interest and dividend income	<u>6,737,286</u>
	<u>32,866,213</u>

Interest income on notes receivable from participants	<u>93,774</u>
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Contributions

Employer	5,542,731
Participants	14,487,062
Rollover	<u>4,231,444</u>
Total contributions	<u>24,261,237</u>
Total additions	<u>57,221,224</u>

Deductions

Benefits paid to participants	15,768,232
Deemed distributions	39,674
Administrative fees	<u>82,072</u>
Total deductions	<u>15,889,978</u>

Net change in net assets	41,331,246
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Net assets available for benefits

Beginning of year	<u>123,306,680</u>
End of year	<u>\$ 164,637,926</u>

The Notes to Financial Statements are an integral part of this statement.

Vonage 401(k) Retirement Plan
Notes to Financial Statements
December 31, 2019 and 2018

1. DESCRIPTION OF PLAN

The following brief description of the Vonage 401(k) Retirement Plan (the “Plan”) is provided for general information purposes only. Participants should refer to the Plan document and summary plan description for more complete information.

General

The Plan is a participant directed defined contribution plan qualifying under Section 401(k) of the Internal Revenue Code (“Code”) and subject to the provisions of the Employee Retirement Income Security Act of 1974 (“ERISA”). The Plan was established for the purpose of providing eligible employees of Vonage Holdings Corp. and its related adopting affiliates (collectively the “Company”) and their beneficiaries funds for retirement.

Eligibility

Eligible employees are immediately eligible to participate in the Plan on the first day of the month coinciding with or following their date of hire, provided they are 21 years of age. Effective March 26, 2018, employees who are leased, nonresident aliens with no U.S. income, interns or co-ops are not eligible to participate. Unless an election to opt-out of the Plan is made, the eligible employees will be automatically enrolled in the Plan.

Employee Contributions

An employee participating in the Plan may elect to contribute 75% of annual eligible compensation, not to exceed \$19,000 for 2019. Any participant, age 50 or older, may make an additional “catch-up” contribution as determined by the Code, which is not to exceed \$6,000 for 2019. The Plan has an auto-enrollment provision whereby all eligible participants are automatically enrolled in the Plan at a deferral rate equal to 2% of eligible compensation, unless the participant affirmatively elects not to participate in the Plan. Effective February 13, 2018, the automatic enrollment deferral rate was raised to 3%, and an automatic escalation provision was instated which annually increases participant deferrals by 1% up to a maximum of 5% of eligible compensation. Under the Plan, participants may also make Roth elective contributions. Participants direct the investment of their contributions into various investment options offered by the Plan. A participant may suspend contributions or may increase or decrease his or her level of participation in the Plan at any point in time. Eligible employees may directly roll over amounts from another qualified plan or IRA into the Plan.

Employer Discretionary Matching Contributions

The Company may make a discretionary matching contribution. For the year ended December 31, 2019, the Company elected to match an amount equal to 50% of employee pre-tax contributions subject to a maximum of \$6,000 made at the discretion of Plan management. Employees become fully vested in the Company’s match after one year of service.

Employer Discretionary Nonelective Contributions

Under the Plan, the Company may make a discretionary nonelective contribution, which is not limited to its current or accumulated net profit. The amount of the contribution, if any, shall be determined each year by the Company, not to exceed 5.7% of the participant’s eligible compensation.

The allocation of the nonelective contribution to participants’ accounts is based on the participants’ wage base. Participants will be eligible to receive discretionary contributions provided they are employed on the last day of the plan year and have attained 501 hours or more of service in the current Plan year. For the year ended December 31, 2019, the Company did not make a discretionary nonelective contribution.

Vonage 401(k) Retirement Plan

Notes to Financial Statements

December 31, 2019 and 2018

Participant Accounts

Individual accounts are established for each participant. The Plan offers a variety of mutual funds with varying investment objectives and a money market fund as investment options. Each participant's account is credited with the participant's pre-tax and Roth contributions, Company contributions, if any, and the proportionate share of dividends, interest and investment gains since the preceding valuation date. The participant's account is reduced by withdrawals, losses on investments, certain administrative fees and any forfeitures. The benefit to which a participant is entitled is the benefit that can be provided from the participant's vested account.

Vesting and Forfeitures

A participant is at all times fully vested in the portion of his/her account attributable to participant contributions, plus actual earnings and losses thereon. Vesting in the Company's contributions, plus actual earnings and losses thereon, is based on years of service. Employees terminated prior to December 15, 2014 are subject to a 3 year service period prior to becoming 100% vested. Employees terminated on or after December 15, 2014 are subject to a 1 year service period prior to becoming 100% vested.

In the event of death while employed by the Company, reaching normal retirement age of 65 or termination of employment after becoming disabled, all participants' balances in the Plan become fully vested.

Forfeitures occur when a participant terminates employment and is less than 100% vested in his/her Company account balance. Forfeitures are retained in the Plan and will be used to reduce future Company contributions or to reduce plan expenses. For the year ended December 31, 2019, the Company used approximately \$137,500 to reduce the Company's matching contribution and \$500 to reduce Plan administrative expenses. At December 31, 2019 and 2018, the balance in the forfeited non-vested account totaled approximately \$27,500 and \$29,000, respectively.

Distributions and Withdrawals

Prior to age 59 ½, distributions and withdrawals are not permitted from the Plan except in the instances of hardship, death, disability or termination of employment. Under an early retirement option (age 55), an employee with 5 years of vested service can receive distributions. Hardship withdrawals must be submitted to the Plan administrator in writing and make the participant ineligible to contribute to the Plan for six months. After attaining age 59 ½, participants may elect to withdraw an amount equal to any whole percentage not to exceed 100% of the participant's vested account for any reason. In the event of termination of employment, a participant shall be entitled to, as a lump-sum distribution, his or her participant contributions and earnings thereon and vested Company contributions and earnings thereon upon request. In the event that the participant's vested accrued benefit is \$1,000 or less, this amount is distributed to the participant without the participant's request.

Notes Receivable from Participants

The Plan allows for loans to be extended to participants for financial hardship or financial needs. All loans are considered a direct investment of the participant, and payments of principal and interest are credited to the participant's account. Participants may have two loans at any time provided the aggregate balance of the outstanding loans does not exceed 50% of the vested balance, up to a maximum of \$50,000. The loans are payable over a maximum of five years, unless the loan is used to acquire a principal residence, in which case the maximum term is ten years, with interest as specified in the Plan.

The loans are secured by the balance in the participant's account and bear interest at a rate commensurate with the prevailing interest rates as determined by the Plan. Principal and interest, currently ranging from 3.25% to 5.50% per annum and currently maturing through August 2029, are paid ratably through payroll deductions.

Vonage 401(k) Retirement Plan
Notes to Financial Statements
December 31, 2019 and 2018

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Basis of Accounting

The accounting records of the Plan are maintained and the accompanying financial statements have been prepared on the accrual basis of accounting.

Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires the Plan administrator to make estimates and assumptions that affect certain reported amounts of assets, liabilities and changes therein and disclosures of contingent assets and liabilities at the date of the financial statements and the reported amount of additions to and deductions from net assets during the reporting period. Accordingly, actual results could differ from those estimates.

Valuation of Investments and Income Recognition

Investments are reported at fair value. Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. See Note 4 for further discussion of fair value measurements.

Purchases and sales of securities are recorded on a trade-date basis. Interest income is recorded on the accrual basis. Dividends are recorded on the ex-dividend date. Net depreciation includes gains and losses on investments bought, sold and held during the year, as well as the unrealized appreciation on those investments.

Payment of Benefits

Benefits are recorded when paid.

Risks and Uncertainties

The Plan invests in various investment securities. Investment securities are exposed to various risks including, but not limited to, interest rate, market volatility, economic conditions, currency devaluation and credit risks. Due to the level of risk associated with certain investment securities, it is at least reasonably possible that changes in the values of investment securities will occur in the near term and that such changes could materially affect participants' account balances and the amounts reported in the statements of net assets available for benefits and the statement of changes in net assets available for benefits.

Administrative Services

All of the administrative expenses of the Plan are paid by the Plan, except for fees paid by the Company. In addition, participants are charged service fees for any loan and distribution transactions they request, and certain investment related expenses have been offset with net investment income and are not readily determinable.

Notes Receivable from Participants

Notes receivable from participants are measured at their unpaid principal balance, plus any accrued, but unpaid interest. Delinquent participant loans are reclassified as distributions based upon the terms of the plan document.

3. INFORMATION CERTIFIED BY TRUSTEE (UNAUDITED)

No auditing procedures were performed by the independent public accountants, as permitted by 29 CFR 2520.103-8 of the Department of Labor's ("DOL") Rules and Regulations for Reporting and Disclosure under ERISA with respect to information certified as complete and accurate by Fidelity Management Trust Company, the trustee, except for comparing such information with the related information included in the financial statements.

Vonage 401(k) Retirement Plan
Notes to Financial Statements
December 31, 2019 and 2018

Based on information provided and certified by the trustee, there are no fixed income obligations, leases or debt instruments in default or deemed uncollectible, as defined by ERISA, for the years ended December 31, 2019 and 2018.

The following information as of and for the year ended December 31 was prepared from reports certified by the trustee:

	<u>2019</u>	<u>2018</u>
Investments, at fair value		
Registered investment companies	\$ 156,765,000	\$ 116,784,440
Money market fund	\$ 5,653,065	\$ 4,654,562
Notes receivable from participants	\$ 2,219,861	\$ 1,867,678
Net appreciation (depreciation) in fair value of investments	\$ 26,128,927	
Interest income on notes receivable from participants	\$ 93,774	
Interest and dividend income	\$ 6,737,286	

4. FAIR VALUE MEASUREMENTS

The Financial Accounting Standards Board has established a framework for measuring fair value. That framework provides a fair value hierarchy that prioritizes the inputs to valuation techniques used to measure fair value. The hierarchy gives highest priority to unadjusted quoted prices in active markets for identical assets or liabilities (level 1 measurements) and the lowest priority to unobservable inputs (level 3 measurements). The three levels of the fair value hierarchy are described below:

Level 1 – Inputs to the valuation methodology are unadjusted quoted prices for identical assets or liabilities in active markets that the Plan has the ability to access. Such inputs include quoted prices in active markets for identical assets or liabilities.

Level 2 – Observable inputs other than Level 1 prices, such as quoted prices for similar assets or liabilities; or other inputs that are observable or can be corroborated by observable market data for substantially the full term of the assets or liabilities.

Level 3 – Unobservable inputs that are supported by little or no market activity and that are financial instruments whose values are determined using pricing models, discounted cash flow methodologies or similar techniques, as well as instruments for which the determination of fair value requires significant judgment or estimation.

The asset or liability's fair value measurement level within the fair value hierarchy is based on the lowest level of any input that is significant to the fair value measurement. Valuation techniques used need to maximize the use of observable inputs and minimize the use of unobservable inputs.

The following is a description of the valuation methodology used for the Plan's assets measured at fair value. There have been no changes in the methodology used for periods presented in these financial statements.

Registered Investment Companies/Money Market Fund: Investments held by registered investment companies consist of shares of mutual funds and are valued at quoted market prices which represent the net asset value of shares held by the Plan at year-end. The Plan's money market fund is composed of interest bearing instruments that are considered highly liquid and, as such, has a cost value that approximates fair value.

Vonage 401(k) Retirement Plan
Notes to Financial Statements
December 31, 2019 and 2018

The method described above may produce a fair value calculation that may not be indicative of net realizable value or reflective of future fair values. Furthermore, although the Plan believes its valuation methods are appropriate and consistent with other market participants, the use of different methodologies or assumptions to determine the fair value of certain financial instruments could result in a different fair value measurement at the reporting date.

The following tables set forth, by level within the fair value hierarchy, the Plan's investments at fair value as of December 31:

	2019			
	Level 1	Level 2	Level 3	Total
Registered investment companies	\$ 156,765,000	\$ -	\$ -	\$ 156,765,000
Money market fund	<u>5,653,065</u>	<u>-</u>	<u>-</u>	<u>5,653,065</u>
Total	<u>\$ 162,418,065</u>	<u>\$ -</u>	<u>\$ -</u>	<u>\$ 162,418,065</u>

	2018			
	Level 1	Level 2	Level 3	Total
Registered investment companies	\$ 116,784,440	\$ -	\$ -	\$ 116,784,440
Money market fund	<u>4,654,562</u>	<u>-</u>	<u>-</u>	<u>4,654,562</u>
Total	<u>\$ 121,439,002</u>	<u>\$ -</u>	<u>\$ -</u>	<u>\$ 121,439,002</u>

5. PLAN TERMINATION

The Company intends to continue the Plan indefinitely for the benefit of its employees but reserves the right to modify, amend or terminate the Plan at any time subject to the provisions of ERISA. In the event of termination of the Plan, all amounts credited to participants' accounts shall be 100% vested and non-forfeitable.

6. INCOME TAX STATUS AND UNCERTAIN TAX POSITIONS

The Plan adopted a volume submitter profit sharing 401(k) plan document sponsored by Fidelity Management Trust Company. By letter dated March 31, 2014, the Internal Revenue Service has advised that the volume submitter plan and related trust are designed in accordance with the applicable sections of the Code. The Plan has been amended since receiving the advisory letter. However, the Plan administrator believes that the Plan is currently designed and being operated in compliance with the applicable requirements of the Code. Therefore, no provision for income taxes has been included in the Plan's financial statements.

Accounting principles generally accepted in the United States of America require Plan management to evaluate tax positions taken by the Plan and recognize a tax liability if the Plan has taken an uncertain position that more likely than not would not be sustained upon examination by the Internal Revenue Service. The Plan administrator has analyzed the tax positions taken by the Plan and has concluded that, as of December 31, 2019 and 2018, there are no uncertain positions taken or expected to be taken that would require recognition of a liability or disclosure in the financial statements. The Plan is subject to routine audits by taxing jurisdictions; however, there are currently no audits in progress for any tax periods. In addition, there have been no tax related interest or penalties for periods presented in these financial statements.

Vonage 401(k) Retirement Plan
Notes to Financial Statements
December 31, 2019 and 2018

7. PARTY-IN-INTEREST TRANSACTIONS

Certain Plan investments are shares of mutual funds and a money market fund managed by Fidelity Management Trust Company. Fidelity Management Trust Company is the directed trustee as defined by the Plan and, therefore, these transactions qualify as party-in-interest transactions. Fidelity Management Trust Company received certain direct fees, which amounted to \$82,071 for the year ended December 31, 2019 and is included on the accompanying statements of changes in net assets available for benefits as administrative fees. Outstanding notes receivable from participants were \$2,219,861 and \$1,867,678, at December 31, 2019 and 2018, respectively. These transactions qualify as party-in-interest transactions. Transaction fees incurred by the trustee and registered investment companies are absorbed in investment income and are not readily determinable.

8. SUBSEQUENT EVENTS

Subsequent events were evaluated through October 12, 2020, which is the date the financial statements were available to be issued. Based on this evaluation, the Plan has determined that the following event has occurred and requires disclosure in the financial statements:

The 2019 novel coronavirus (or “COVID-19”) has adversely affected, and may continue to adversely affect, economic activity globally, nationally and locally. Following the COVID-19 outbreak in March 2020, the values of investment securities have declined significantly. These economic and market conditions and other effects of the COVID-19 outbreak may continue to adversely affect the Plan. The extent of the adverse impact of the COVID-19 outbreak on the Plan’s participants’ account balances and the amounts reported in the 2019 Statement of Net Assets Available for Benefits cannot be predicted at this time.

SUPPLEMENTARY INFORMATION

Vonage 401(k) Retirement Plan
Employer ID # 11-3547680, Plan Number - 001
Schedule H, Part IV, Line 4i - Schedule of Assets (Held at End of Year)
December 31, 2019

(a)	(b) Identity of Issuer, Borrower, Lessor or Similar Party	(c) Description of Investment Including Maturity Date, Rate of Interest, Collateral, Par or Maturity Value	(d) Cost	(e) Current Value
<u>Money Market Fund</u>				
*	Fidelity	Trust Retirement Money Market Portfolio	n/a	\$ 5,653,065
<u>Registered Investment Companies</u>				
	American Funds	New Perspective R5E	n/a	335,292
	Baron	Asset Inst	n/a	9,408,681
	Dimensional	Intermediate Government Fxd-Inc	n/a	1,307,613
	Dimensional	US Small Cap	n/a	3,762,506
*	Fidelity	500 Index Fund	n/a	12,986,612
*	Fidelity	Contrafund K	n/a	15,709,798
*	Fidelity	Extended Market Index Fund	n/a	1,669,156
*	Fidelity	Freedom 2005 K Fund	n/a	94,985
*	Fidelity	Freedom 2010 K Fund	n/a	289,981
*	Fidelity	Freedom 2015 K Fund	n/a	252,691
*	Fidelity	Freedom 2020 K Fund	n/a	2,954,441
*	Fidelity	Freedom 2025 K Fund	n/a	3,373,311
*	Fidelity	Freedom 2030 K Fund	n/a	7,477,110
*	Fidelity	Freedom 2035 K Fund	n/a	8,589,393
*	Fidelity	Freedom 2040 K Fund	n/a	10,796,828
*	Fidelity	Freedom 2045 K Fund	n/a	9,918,797
*	Fidelity	Freedom 2050 K Fund	n/a	9,946,758
*	Fidelity	Freedom 2055 K Fund	n/a	6,408,148
*	Fidelity	Freedom 2060 K Fund	n/a	899,018
*	Fidelity	Freedom 2065 K Fund	n/a	1,661
*	Fidelity	Freedom Income K Fund	n/a	617,821
*	Fidelity	International Index Fund	n/a	3,829,182
*	Fidelity	Mid Cap Index Fund - Premium Class	n/a	3,518,355
*	Fidelity	Select Technology Portfolio	n/a	11,279,745
*	Fidelity	Strategic Income Fund	n/a	5,407,984
	Invesco	Growth and Income Fund Class A	n/a	4,897,415
	Janus Henderson	Triton Fund Class I	n/a	1,630,712
	JP Morgan	Equity Income R6	n/a	1,330,106
	Mass Financial	Mid Cap Value R4	n/a	1,182,749
	Oppenheimer	International Diversified Y Fund	n/a	5,586,875
	T. Rowe Price	Growth Stock Adv	n/a	6,657,500
	Western Asset	Core Bond I Fund	n/a	4,643,776
	Total registered investment companies			156,765,000
	Total investments, at fair value			162,418,065
*	<u>Notes Receivable from Participants</u>	3.25% - 5.50% through August 2029	-0-	2,219,861
	Total			\$ 164,637,926

(a) - Any line with an asterisk (*) in column (a) represents a transaction with a person known to be a party-in-interest to the Plan.

n/a - Cost basis is not required.

See Independent Auditor's Report.